PREMERA BLUE CROSS
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Payment Policy

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Title	**Place of Service Codes**		
Number	**CP.PP.422.v1.6**		
Last Approval Date	05/12/26	**Original Effective Date**	08/18/22
Cross Reference	• *Laboratory and Pathology Billing Guidelines* • *Telehealth/Telemedicine Services* • *Durable Medical Equipment (DME) and Home Medical Equipment (HME)* • *Urgent Care Center Services*		

Coverage of any service is determined by a member's eligibility, benefit limits for the service or services rendered and the application of the Plan's Medical Policy. Final payment is subject to the application of claims adjudication edits common to the industry and the **Plan's professional or facility services claims coding policies**. Reimbursement is restricted to the provider's scope of practice as well as the fee schedule applicable to that provider.

Purpose/ Application	To define how the Plan defines Place of Service (POS) codes that are billed on a professional claim.
Scope	Applies to all Premera Blue Cross, Premera Blue Cross Blue Shield of Alaska, LifeWise Health Plan of Washington, LifeWise Assurance Company and Premera Blue Cross HMO lines of business and products.
Policy	Place of Service codes (POS) represent the location where a service was performed or received (e.g., Inpatient facility setting, Outpatient facility setting, patient's home, provider's office, treatment center, ambulatory surgery center, urgent care center, etc.) or where an item is being used. This POS code is a required field on the CMS-1500 paper claim form in block 24B indicated by the two-digit code. On an 837P electronic claim form, the required POS code is in loop 2300/CLM05-1 – Facility Code Value. When a CPT or HCPCS code description or other coding guidelines contain a reference to a **specific place of service or indicates where a service can be performed**, a corresponding POS code must be coded/billed to avoid a denial due to POS conflict. Some examples are: • ***94002-*** *Ventilation assist and management, initiation of pressure or volume preset ventilators for assisted or controlled breathing;* ***hospital inpatient/observation****, initial day.* • ***99341 - Home or residence visit*** *for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and straightforward medical decision making. When using total time on the date of the encounter for code selection, 15 minutes must be met or exceeded.* • ***99223 - Initial hospital inpatient or observation care, per day****, for the evaluation and management of a patient, which requires a medically appropriate history and/or examination and high level of medical decision making. When using total time on the date of the encounter for code selection, 75 minutes must be met or exceeded.*

	• ***99284 -Emergency department visit*** *for the evaluation and management of a patient, which requires a medically appropriate history and/or examination and moderate level of medical decision making* • ***G0513*** *- Prolonged preventive service(s) (beyond the typical service time of the primary procedure),* ***in the office or other outpatient setting*** *requiring direct patient contact beyond the usual service; first 30 minutes (list separately in addition to code for preventive service)* • ***S9326 - Home infusion therapy****, continuous (24 hours or more) pain management infusion; administrative services, professional pharmacy services, care coordination and all necessary supplies and equipment (drugs and nursing visits coded separately), per diem* Correct Place of Service code submissions are being enforced during claims editing.

Codes and Coding Guidelines

This policy primarily follows the current version of POS codes as established in *CMS Publication 100-04, Ch 26, Sect 10.5 – Place of Service Codes (POS) and Definitions* and which are applicable for use on a professional claim form:

Place of Service Code(s)	Place of Service Name	Facility (F) or Non-Facility (NF) POS Code
01	**Pharmacy** - A facility or location where drugs and other medically related items and services are sold, dispensed, or otherwise provided directly to patients.	**NF**
02	**Telehealth Provided Other than in Patient's Home** – The location where health services and health related services are provided or received, through telecommunication technology	**F**
03	**School** - A facility whose primary purpose is education.	**NF**
04	**Homeless Shelter** - A facility or location whose primary purpose is to provide temporary housing for homeless individuals (e.g., emergency shelters, individual or family shelters).	**NF**

	05	**Indian Health Service Free-standing Facility** - A facility or location, owned and operated by the Indian Health Service, which provides diagnostic, therapeutic (surgical and non-surgical), and rehabilitation services to American Indians and Alaska Natives who do not require hospitalization.	**NF**	
	06	**Indian Health Service Provider-based Facility** – A facility or location owned and operated by the Indian Health Service, which provides diagnostic, therapeutic (surgical and non-surgical) and rehabilitation services rendered by or under the supervision of physicians to American Indians or Alaska Natives admitted as inpatient or outpatients	**F**	
	07	**Tribal 638 Free Standing Facility** - Free-standing Facility operated by a federally recognized American Indian or Alaska Native tribe or tribal organization under a 638 agreement, which provides diagnostic, therapeutic (surgical and non-surgical), and rehabilitation services to tribal members who do not require hospitalization	NF	
	08	**Tribal 638 Provider-based Facility -** A facility or location owned and operated by a federally recognized American Indian or Alaska Native tribe or tribal organization under a 638 agreement, which provides diagnostic, therapeutic (surgical and non-surgical), and rehabilitation services to tribal members admitted as inpatients or outpatients.	**F**	
	09	**Prison/Correctional Facility** - A prison, jail, reformatory, work farm, detention center, or any other similar facility maintained by either Federal, State, or local authorities for the purpose of confinement or rehabilitation of adult or juvenile criminal offenders	**NF**	

	10	**Telehealth Provided in Patient's Home** – The location where health services and health related services are provided or received through telecommunication technology. Patient is in their home (which is a location other than a hospital or other facility where the patient receives care in a private residence) when receiving health services or health related services through telecommunication technology	**NF**	
	11	**Office -** Location, other than a hospital, skilled nursing facility (SNF), military treatment facility, community health center, State or local public health clinic, or intermediate care facility (ICF), where the health professional routinely provides health examinations, diagnosis, and treatment of illness or injury on an ambulatory basis.	**NF**	
	12	**Home** - Location, other than a hospital or other facility, where the patient receives care in a private residence.	**NF**	
	13	**Assisted Living Facility** - Congregate residential facility with self-contained living units providing assessment of each resident's needs and on-site support 24 hours a day, 7 days a week, with the capacity to deliver or arrange for services including some health care and other services.	**NF**	
	14	**Group Home** - A residence, with shared living areas, where clients receive supervision and other services such as social and/or behavioral services, custodial service, and minimal services (e.g., medication administration).	**NF**	
	15	**Mobile Unit** - A facility/unit that moves from place-to-place equipped to provide preventive, screening, diagnostic, and/or treatment services.	**NF**	
	16	**Temporary Lodging** - A short-term accommodation such as a hotel, campground, hostel, cruise ship or resort where the patient receives care, and which is not identified by any other POS code	**NF**	

	17	**Walk-in Retail Health Clinic** - A walk-in health clinic, other than an office, urgent care facility, pharmacy or independent clinic and not described by any other Place of Service code, which is located within a retail operation and provides, on an ambulatory basis, preventive, and primary care services	**NF**	
	18	**Place of Employment Worksite** - A location, not described by any other POS code, owned or operated by a public or private entity where the patient is employed, and where a health professional provides on-going or episodic occupational medical, therapeutic, or rehabilitative services to the individual	**NF**	
	19	**Off Campus-Outpatient Hospital** - A portion of an off-campus hospital provider-based department which provides diagnostic, therapeutic (both surgical and nonsurgical), and rehabilitation services to sick or injured persons who do not require hospitalization or institutionalization	**F**	
	20	**Urgent Care Facility** - Location, distinct from a hospital emergency room, an office, or a clinic, whose purpose is to diagnose and treat illness or injury for unscheduled, ambulatory patients seeking immediate medical attention.	**NF**	
	21	**Inpatient Hospital** - A facility, other than psychiatric, which primarily provides diagnostic, therapeutic (both surgical and nonsurgical), and rehabilitation services by, or under, the supervision of physicians to patients admitted for a variety of medical conditions	**F**	
	22	**On Campus-Outpatient Hospital** - A portion of a hospital's main campus which provides diagnostic, therapeutic (both surgical and nonsurgical), and rehabilitation services to sick or injured persons who do not require hospitalization or institutionalization	**F**	
	23	**Emergency Room** – Hospital - A portion of a hospital where emergency diagnosis and treatment of illness or injury is provided	**F**	

24	**Ambulatory Surgical Center** - A freestanding facility, other than a physician's office, where surgical and diagnostic services are provided on an ambulatory basis	**F**
25	**Birthing Center** - A facility, other than a hospital's maternity facilities or a physician's office, which provides a setting for labor, delivery, and immediate post-partum care as well as immediate care of newborn infants.	**NF**
26	**Military Treatment Facility** - A medical facility operated by one or more of the Uniformed Services. Military Treatment Facility (MTF) also refers to certain former U.S. Public Health Service (USPHS) facilities now designated as Uniformed Service Treatment Facilities (USTF).	**F**
27	**Outreach Site/Street -** A non-permanent location on the street or found environment, not described by any other POS code, where health professionals provide preventive, screening, diagnostic, and/or treatment services to unsheltered homeless individuals. (effective October 1, 2023)	**NF**
28-30	**Unassigned**	
31	**Skilled Nursing Facility** - A facility which primarily provides inpatient skilled nursing care and related services to patients who require medical, nursing, or rehabilitative services but does not provide the level of care or treatment available in a hospital.	**F**
32	**Nursing Facility** - A facility which primarily provides to residents skilled nursing care and related services for the rehabilitation of injured, disabled, or sick persons, or, on a regular basis, health-related care services above the level of custodial care to other than individuals with intellectual disabilities.	**NF**
33	**Custodial Care Facility** - A facility which provides room, board and other personal assistance services, on a long-term basis, and which does not include a medical component.	**NF**

34	**Hospice** - A facility, other than a patient's home, in which palliative and supportive care for terminally ill patients and their families are provided.	**F**
35-40	**Unassigned**	
41	**Ambulance – Land** - A land vehicle specifically designed, equipped, and staffed for lifesaving and transporting the sick or injured.	**F**
42	**Ambulance – Air or Water** - An air or water vehicle specifically designed, equipped, and staffed for lifesaving and transporting the sick or injured.	**F**
43-48	**Unassigned**	
49	**Independent Clinic** - A location, not part of a hospital and not described by any other Place of Service code, which is organized and operated to provide preventive, diagnostic, therapeutic, rehabilitative, or palliative services to outpatients only.	**NF**
50	**Federally Qualified Health Center** - A facility located in a medically underserved area that provides Medicare beneficiaries preventive primary medical care under the general direction of a physician	**NF**
51	**Inpatient Psychiatric Facility** - A facility that provides inpatient psychiatric services for the diagnosis and treatment of mental illness on a 24-hour basis, by or under the supervision of a physician.	**F**
52	**Psychiatric Facility-Partial Hospitalization** - A facility for the diagnosis and treatment of mental illness that provides a planned therapeutic program for patients who do not require full time hospitalization, but who need broader programs than are possible from outpatient visits to a hospital-based or hospital-affiliated facility.	**F**

	53	**Community Mental Health Center** - A facility that provides the following services: outpatient services, including specialized outpatient services for children, the elderly, individuals who are chronically ill, and residents of the CMHC's mental health services area who have been discharged from inpatient treatment at a mental health facility; 24 hour a day emergency care services; day treatment, other partial hospitalization services, or psychosocial rehabilitation services; screening for patients being considered for admission to State mental health facilities to determine the appropriateness of such admission; and consultation and education services.	**F**	
	54	**Intermediate Care Facility/ Individuals with Intellectual Disabilities -** A facility which primarily provides health-related care and services above the level of custodial care to individuals but does not provide the level of care or treatment available in a hospital or SNF	**NF**	
	55	**Residential Substance Abuse Treatment Facility** - A facility which provides treatment for substance (alcohol and drug) abuse to live-in residents who do not require acute medical care. Services include individual and group therapy and counseling, family counseling, laboratory tests, drugs and supplies, psychological testing, and room and board.	**NF**	
	56	**Psychiatric Residential Treatment Center** - A facility or distinct part of a facility for psychiatric care which provides a total 24-hour therapeutically planned and professionally staffed group living and learning environment.	**F**	

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57	**Non-residential Substance Abuse Treatment Facility** - A location which provides treatment for substance (alcohol and drug) abuse on an ambulatory basis. Services include individual and group therapy and counseling, family counseling, laboratory tests, drugs and supplies, and psychological testing.	**NF**	
58	**Non-residential Opioid Treatment Facility** - A location that provides treatment for opioid use disorder on an ambulatory basis. Services include methadone and other forms of Medication Assisted Treatment (MAT).	**NF**	
59	**Unassigned**		
60	**Mass Immunization Center** - A location where providers administer pneumococcal pneumonia and influenza virus vaccinations and submit these services as electronic media claims, paper claims, or using the roster billing method. This takes place in a mass immunization setting, such as, a public health center, pharmacy, or mall but may include a physician office setting	**NF**	
61	**Comprehensive Inpatient Rehabilitation Facility** - A facility that provides comprehensive rehabilitation services under the supervision of a physician to inpatients with physical disabilities. Services include physical therapy, occupational therapy, speech pathology, social or psychological services, and orthotics and prosthetics services	**F**	
62	**Comprehensive Outpatient Rehabilitation Facility** - A facility that provides comprehensive rehabilitation services under the supervision of a physician to outpatients with physical disabilities. Services include physical therapy, occupational therapy, and speech pathology services	**NF**	
63-64	**Unassigned**		

65	**End-Stage Renal Disease Treatment Facility** - A facility other than a hospital, which provides dialysis treatment, maintenance, and/or training to patients or caregivers on an ambulatory or home-care basis.	**NF**
66	**Programs of All-Inclusive Care for the Elderly (PACE) Center- A** facility or location providing comprehensive medical and social services as part of the Programs of All-Inclusive Care for the Elderly (PACE). This includes, but is not limited to, primary care; social work services; restorative therapies, including physical and occupational therapy; personal care and supportive services; nutritional counseling; recreational therapy; and meals when the individual is enrolled in PACE. (Effective August 1, 2024)	**F**
67-70	**Unassigned**	
71	**State or Local Public Health Clinic** - A facility maintained by either State or local health departments that provides ambulatory primary medical care under the general direction of a physician.	**NF**
72	**Rural Health Clinic** - A certified facility which is in a rural medically underserved area that provides ambulatory primary medical care under the general direction of a physician.	**NF**
73-80	**Unassigned**	
81	**Independent Laboratory** - A laboratory certified to perform diagnostic and/or clinical tests independent of an institution or a physician's office.	**NF**
82-98	**Unassigned**	
99	**Other Place of Service** - Other place of service not identified above.	**NF**

Special Coding Considerations:

Registered Inpatients

When services are rendered to a **registered inpatient**, the provider furnishing services to that registered inpatient must report services with an appropriate inpatient POS code irrespective of the setting where the patient receives the face-to-face encounter. For example, POS 31, for a registered patient in a SNF, POS 51, for a patient registered in a

Psychiatric Inpatient Facility, or POS 61 for patients registered in a Comprehensive Inpatient Rehabilitation Facility

Ambulatory Surgery Center
When services are rendered in a certified ambulatory surgery center or a patient is registered in an ambulatory surgery center, POS 24 must be billed.

Diagnostic Laboratory Tests:
The place of service where the procedure is performed and who owns the equipment is used to determine which provider is able to bill for the components (technical, professional, or global) of the lab service**.** Applicable POS codes include but are not limited to:

- 11 - Office
- 19 – Off-campus Outpatient Hospital Clinic
- 21 – Inpatient Hospital
- 22 – On-campus Outpatient Hospital Clinic
- 24 – Ambulatory Surgical Center
- 81 - Independent Lab

When the patient specimen originates in the Physician office setting and ONLY the pathologist performs the Professional component:

- Pathologist bills with POS 11 and modifier 26 on the lab test(s)
- Technical component is performed and billed by an entity other than the pathology provider

When the patient specimen originates in either the Outpatient Hospital facility or Inpatient Hospital facility setting:

- If the technical component is performed by the hospital owned lab, the Hospital bills the lab service with modifier TC, and
- If the professional component is performed by an outside Pathologist, the Pathologist bills with POS 19, 21, or 22 with modifier 26
- If the Hospital performs the "global" portion of the lab test(s) (both technical and professional components) in the hospital owned lab and the pathologist is an employee of the hospital, the hospital bills the global code with no modifiers and no separate professional billing is allowed.

When the patient specimen is obtained from a Physician Office or Ambulatory Surgery Center (ASC) and BOTH the technical component and professional components are performed by an outside lab:

- All tests are billed with POS 81

Telehealth/Telemedicine Services
The POS code billed for services rendered to a member via telehealth must represent the physical location of **where the member is physically located when they are receiving the service**, whether in the member's home (10) or a location other than the member's home (02).

Durable Medical Equipment
The POS code on the claim should reflect where the member will be using the piece of equipment **for the majority of the time** (ex. In the home = POS 12).

Violations of Policy	Violations of this policy by any party that enters a written arrangement with the Plan may result in increased auditing and monitoring, performance guarantee contractual penalties, and/or termination of the contract. Disciplinary actions will be determined by the plan.
Exceptions	Exceptions to the policy may be made where a provider or employer group contract dictates otherwise.
Laws, Regulations & Standards	WA HB1196
References and Resources	• CMS Publication 100-04, Ch 26, Sect 10.5 – Place of Service Codes (POS) and Definitions • CMS Publication 100-04, Ch 13, Sect 150 – Place of Service (POS) Instructions for the Professional Component (PC or Interpretation) and Technical Component (TC) of Diagnostic Tests • CMS Publication 100-04, Transmittal 11045, "New Modifications to the Place of service (POS) Codes for Telehealth"

Policy Owner Review	Payment Integrity Oversight Committee	
Contact	Any questions regarding the contents of this policy or its application should be directed to the Payment Integrity Department	
Annual Review Dates	05/12/26; 05/05/25; 06/11/24; 02/05/24; 12/13/23; 10/12/23; 07/07/23; 08/18/22	
Version History	08/18/22	Creation of a new policy to educate providers on the various Place of Service codes to use on a Professional claim form based on the location where the service was rendered
	07/07/23	Added Exception in response to Washington legislation HB1196 which describes how Washington in-network providers are to be reimbursed for POS code 02 and 10 for Telehealth audio only and audio-video services.
	10/12/23	Updated code descriptions in the bulleted section of the Policy. Added new Place of Service (POS) code 27 effective October 1, 2023.
	12/13/23	In the Codes/Coding Guidelines section, Place of Service code 10 was changed from "F" (facility RVUs) to "NF" (non-facility RVUs) effective January 1, 2024.
	02/05/24	Removed the Exceptions effective 01/01/2024 when POS 10 was changed from "F" RVUs to "NF" RVUs for all providers.
	06/12/24	Added new Place of Service code 66 effective August 1, 2024.
	05/05/25	In the Policy section, revised the subsection on Place of Service Codes (POS) and added examples
	05/12/26	Annual update; no changes.