

MEDICAL POLICY - 9.02.500

Orthodontic Services for Treatment of Congenital Craniofacial Anomalies

Effective Date: Last Revised: May 1, 2018 April 3, 2018 RELATED MEDICAL/DENTAL POLICIES: 9.02.501 Orthognathic Surgery

Replaces: N/A

10.01.514 Cosmetic and Reconstructive Services

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Introduction

Orthodontic services are braces. Braces are often used for cosmetic purposes (to make a person look better). Cosmetic services are not covered. In other cases, braces are used to solve a problem that interferes with the ability to eat, breathe, or speak normally. These problems are known as physical functional impairments. This policy refers to when braces are medically necessary to correct a physical functional impairment caused by a head or neck problem that a person was born with (this is known as a congenital anomaly).

Note:

The Introduction section is for your general knowledge and is not to be taken as policy coverage criteria. The rest of the policy uses specific words and concepts familiar to medical professionals. It is intended for providers. A provider can be a person, such as a doctor, nurse, psychologist, or dentist. A provider also can be a place where medical care is given, like a hospital, clinic, or lab. This policy informs them about when a service may be covered.

Policy Coverage Criteria

Note: The age restriction in this policy (members age 18 and under) does not apply to Oregon members. See

Benefit Application section for state mandates for Oregon members.

Note: Please refer to the **Definition of Terms** section for a list of definitions that apply to this policy.

Note: Treatment for developmental maxillofacial conditions that result in overbite, crossbite, malocclusion, and/or irregularities of the teeth not related to a severe congenital craniofacial anomaly are not addressed in this policy.

Co	ondition	Medical Necessity
•	Cleft lip	Orthodontic services may be considered medically necessary
•	Cleft palate	for the treatment of the conditions listed on the left when a
•	Cleft palate with alveolar	physical functional impairment exists.
	ridge involvement	
•	Certain congenital	The impairment caused by the congenital craniofacial anomaly
	craniofacial anomalies	must be at a severity level that impairs the member's ability to
		eat normally, breath and/or speak normally.
		For coverage of continued services, the physical functional
		impairment must be disabling and the intent of ongoing
		treatment is to reach a specific functional goal.
		treatment is to reach a specific functional goal.
		This policy applies to the following list of congenital disorders
		that may have craniofacial anomalies:
		Arthrogyposis Analistis hand and during a fife as
		Amniotic band syndrome of face Biological band and face for the syndrome of face.
		Bird headed dwarfism (nanocephalic or primordial dwarfish)
		Chondroectodermal dysplasia (Ellis-Van Crevald Syndrome)
		Cleft lip
		Cleft mandible
		Cleft palate isolated
		Craniofacial dysostosis (Crouzon's Syndrome)
		Craniofacial microsomia
		Craniosynostosis
		Hemifacial hyperplasia
		Hemifacial microsomia
		Klinefelter's syndrome
		Klippel-Fiel syndrome
		Lateral or oblique facial clefting
		Marfan Syndrome

Condition	Medical Necessity
	 Oculoauriculovertebral dysplasia (Goldenhar's Syndrome) Oculomandibulofacial syndrome (Hallermann Stiff Syndrome, Ullrich, et. al. Syndrome) Pierre Robin syndrome Treacher Collins syndrome Trisomy 21 (Down Syndrome) - other trisomy reviewed on a case by case basis Turner's syndrome (X-O syndrome)
	Note: This policy applies to members age 18 and under with the exception of Oregon members, for which there is no age restriction. See Benefit Application section for state mandates for Oregon members.
 Cleft palate Other congenital craniofacial / dentoalveolar anomalies 	 The following services may be considered medically necessary as treatment for the conditions listed to the left: Alveolar ridge closure An appliance for palatal expansion in preparation for bone graft surgery of the alveolar cleft in the pre-surgical and post-surgical period for primary and mixed dentitions Interceptive orthodontic care, including full braces, in the mixed or early permanent dentition Orthognathic surgery*
	*Note: Orthognathic surgery for treatment of conditions other than cleft palate or congenital craniofacial / dentoalveolar anomalies is addressed in a separate dental policy (see Related Policies).

Documentation Requirements

Submit routine orthodontia treatment plan that includes a breakdown of charges that would include initial banding, monthly adjustments, and retention care. Medically necessary orthodontia may require diagnosis, history, and physical documenting the congenital anomaly, treatment plan including duration of treatment, and any diagnostic studies such as x-rays, images, or study models.



Coding

Code	Description
СРТ	
21083	Impression and custom preparation; palatal lift prosthesis
21084	Impression and custom preparation; speech aid prosthesis
21085	Impression and custom preparation; oral surgical splint
21088	Impression and custom preparation; facial prosthesis
21141	Reconstruction midface, LeFort I; single piece, segment movement in any direction (eg, for Long Face Syndrome), without bone graft
21142	Reconstruction midface, LeFort I; 2 pieces, segment movement in any direction, without bone graft
21143	Reconstruction midface, LeFort I; 3 or more pieces, segment movement in any direction, without bone graft
21145	Reconstruction midface, LeFort I; single piece, segment movement in any direction, requiring bone grafts (includes obtaining autografts)
21146	Reconstruction midface, LeFort I; 2 pieces, segment movement in any direction, requiring bone grafts (includes obtaining autografts) (eg, ungrafted unilateral alveolar cleft)
21147	Reconstruction midface, LeFort I; 3 or more pieces, segment movement in any direction, requiring bone grafts (includes obtaining autografts) (eg, ungrafted bilateral alveolar cleft or multiple osteotomies)
21150	Reconstruction midface, LeFort II; anterior intrusion (eg, Treacher-Collins Syndrome)
21151	Reconstruction midface, LeFort II; any direction, requiring bone grafts (includes obtaining autografts)
21154	Reconstruction midface, LeFort III (extracranial), any type, requiring bone grafts (includes obtaining autografts); without LeFort I
21155	Reconstruction midface, LeFort III (extracranial), any type, requiring bone grafts (includes obtaining autografts); with LeFort I
21159	Reconstruction midface, LeFort III (extra and intracranial) with forehead advancement (eg, mono bloc), requiring bone grafts (includes obtaining autografts); without LeFort I



Code	Description
21160	Reconstruction midface, LeFort III (extra and intracranial) with forehead advancement (eg, mono bloc), requiring bone grafts (includes obtaining autografts); with LeFort I
21172	Reconstruction superior-lateral orbital rim and lower forehead, advancement or alteration, with or without grafts (includes obtaining autografts)
21175	Reconstruction, bifrontal, superior-lateral orbital rims and lower forehead, advancement or alteration (eg, plagiocephaly, trigonocephaly, brachycephaly), with or without grafts (includes obtaining autografts)
21179	Reconstruction, entire or majority of forehead and/or supraorbital rims; with grafts (allograft or prosthetic material)
21180	Reconstruction, entire or majority of forehead and/or supraorbital rims; with autograft (includes obtaining grafts)
21181	Reconstruction by contouring of benign tumor of cranial bones (eg, fibrous dysplasia), extracranial
21182	Reconstruction of orbital walls, rims, forehead, nasoethmoid complex following intra- and extracranial excision of benign tumor of cranial bone (eg, fibrous dysplasia), with multiple autografts (includes obtaining grafts); total area of bone grafting less than 40 sq cm
21183	Reconstruction of orbital walls, rims, forehead, nasoethmoid complex following intra- and extracranial excision of benign tumor of cranial bone (eg, fibrous dysplasia), with multiple autografts (includes obtaining grafts); total area of bone grafting greater than 40 sq cm but less than 80 sq cm
21184	Reconstruction of orbital walls, rims, forehead, nasoethmoid complex following intra- and extracranial excision of benign tumor of cranial bone (eg, fibrous dysplasia), with multiple autografts (includes obtaining grafts); total area of bone grafting greater than 80 sq cm
21188	Reconstruction midface, osteotomies (other than LeFort type) and bone grafts (includes obtaining autografts)
21193	Reconstruction of mandibular rami, horizontal, vertical, C, or L osteotomy; without bone graft
21194	Reconstruction of mandibular rami, horizontal, vertical, C, or L osteotomy; with bone graft (includes obtaining graft)
21195	Reconstruction of mandibular rami and/or body, sagittal split; without internal rigid fixation
21196	Reconstruction of mandibular rami and/or body, sagittal split; with internal rigid fixation
21198	Osteotomy, mandible, segmental;



Code	Description
21199	Osteotomy, mandible, segmental; with genioglossus advancement
21206	Osteotomy, maxilla, segmental (eg, Wassmund or Schuchard)
21208	Osteoplasty, facial bones; augmentation (autograft, allograft, or prosthetic implant)
21209	Osteoplasty, facial bones; reduction
21210	Graft, bone; nasal, maxillary or malar areas (includes obtaining graft)
21215	Graft, bone; mandible (includes obtaining graft)
21230	Graft; rib cartilage, autogenous, to face, chin, nose or ear (includes obtaining graft)
21235	Graft; ear cartilage, autogenous, to nose or ear (includes obtaining graft)
21240	Arthroplasty, temporomandibular joint, with or without autograft (includes obtaining graft)
21242	Arthroplasty, temporomandibular joint, with allograft
21243	Arthroplasty, temporomandibular joint, with prosthetic joint replacement
21247	Reconstruction of mandibular condyle with bone and cartilage autografts (includes obtaining grafts) (eg, for hemifacial microsomia)
21255	Reconstruction of zygomatic arch and glenoid fossa with bone and cartilage (includes obtaining autografts)
21270	Malar augmentation, prosthetic material
21275	Secondary revision of orbitocraniofacial reconstruction
21295	Reduction of masseter muscle and bone (eg, for treatment of benign masseteric hypertrophy); extraoral approach
21296	Reduction of masseter muscle and bone (eg, for treatment of benign masseteric hypertrophy); intraoral approach
40650	Repair lip, full thickness; vermilion only
40652	Repair lip, full thickness; up to half vertical height
40654	Repair lip, full thickness; over 1/2 vertical height, or complex
40700	Plastic repair of cleft lip/nasal deformity; primary, partial or complete, unilateral
40701	Plastic repair of cleft lip/nasal deformity; primary bilateral, 1-stage procedure
40702	Plastic repair of cleft lip/nasal deformity; primary bilateral, 1 of 2 stages



Code	Description
40720	Plastic repair of cleft lip/nasal deformity; secondary, by recreation of defect and
	reclosure
40761	Plastic repair of cleft lip/nasal deformity; with cross lip pedicle flap (Abbe-Estlander type), including sectioning and inserting of pedicle
40700	
40799	Unlisted procedure, lips
42200	Palatoplasty for cleft palate, soft and/or hard palate only
42205	Palatoplasty for cleft palate, with closure of alveolar ridge; soft tissue only
42210	with bone graft to alveolar ridge (includes obtaining graft)
42215	Palatoplasty for cleft palate; major revision
42220	Secondary lengthening procedure
42225	Attachment pharyngeal flap
42226	Lengthening of palate, and pharyngeal flap
42227	Lengthening of palate, with island flap
42235	Repair of anterior palate, including vomer flap
42260	Repair of nasolabial fistula
42280	Maxillary impression for palatal prosthesis
42281	Insertion of pin-retained palatal prosthesis
CDT	
D0330	Panoramic radiographic image
D0340	Cephalometric radiographic image
D0350	Oral/facial photographic images
D0470	Diagnostic castsc
D5954	Palatal augmentation prosthesis
D5955	Palatal lift prosthesis, definitive
D5958	Palatal lift prosthesis, interim
D5959	Palatal lift prosthesis, modification



Code	Description
D7283	Placement of device to facilitate eruption of impacted tooth
D7940	Osteoplasty – for orthognathic deformities
D7941	Osteotomy – mandibular rami
D7943	Osteotomy – mandibular rami with bone graft; includes obtaining the graft
D7944	Osteotomy – segmented or subapical
D7945	Osteotomy – body of mandible
D7946	LeFort I (maxilla – total)
D7947	LeFort I (maxilla – segmented)
D7948	LeFort II or LeFort III (osteoplasty of facial bones for midface hypoplasia or retrusion) – without bone graft, surgical section of upper jaw.
D7949	LeFort II or LeFort III – with bone graft
D7950	Osseous, osteoperiosteal, or cartilage graft of the mandible or maxilla
D7951	Sinus augmentation with bone or bone substitutes via a lateral open approach
D7952	Sinus augmentation via a vertical approach
D7953	Bone replacement graft for ridge preservation – per site
D7955	Repair of maxillofacial soft and/or hard tissue defect
D8010	Limited orthodontic treatment of the primary dentition
D8020	Limited orthodontic treatment of the transitional dentition
D8030	Limited orthodontic treatment of the adolescent dentition
D8030	Limited orthodontic treatment of the adolescent dentition
D8040	Limited orthodontic treatment of the adult dentition
D8050	Interceptive orthodontic treatment of the primary dentition
D8060	Interceptive orthodontic treatment of the transitional dentition
D8070	Comprehensive orthodontic treatment of the transitional dentition
D8080	Comprehensive orthodontic treatment of the adolescent dentition
D8090	Comprehensive orthodontic treatment of the adult dentition



Code	Description
D8210	Removable appliance therapy
D8220	Fixed appliance therapy
D8660	Pre-orthodontic treatment visit
D8670	Periodic orthodontic treatment visit
D8680	Orthodontic retention
D8681	Removable orthodontic retainer adjustment
D8690	Orthodontic treatment (alternative billing to a contract fee)
D8691	Repair of orthodontic appliance
D8692	Replacement of lost or broken retainer
D8693	Rebonding or recementing; and/or repair, as required, of fixed retainers
D8694	Repair of fixed retainers, includes reattachment
D8999	Unspecified orthodontic procedure

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Related Information

This policy relates only to the services or supplies described herein. Coverage will vary according to each specific health plan and by line of business (see **Scope** section).

Definition of Terms

Alveolar with cleft palate: A congenital birth defect that occurs when the tissues of the palate do not join (fuse) together as expected during fetal development, resulting in a split (cleft) in the palate. It may involve only the uvula or extend through the entire palate.



Appliance placement: The application of orthodontic attachments to the teeth for the purpose of correcting dentofacial abnormalities.

Arthrogryposis: A term used to describe a number of rare conditions characterized by stiff joints and abnormally developed muscle.

Cleft: An opening or fissure involving the dentition and supporting structures, especially one occurring in utero. These can be:

- 1. Cleft lip;
- 2. Cleft palate (involving the roof of the mouth); or
- 3. Facial clefts (eg, macrostomia)

Cleft lip: A congenital birth defect that occurs when the tissues of the lip do not join (fuse) together as expected during fetal development, resulting in a split (cleft) in the lip. An incomplete cleft lip can range from a slight indentation to a notch in the upper lip on one side only. A complete cleft lip is a deep split in the lip that extends into one or both sides of the nose.

Cleft palate or cleft palate with alveolar: A congenital birth defect that occurs when the tissues of the palate do not join (fuse) together as expected during fetal development, resulting in a split (cleft) in the palate. It may involve only the uvula or extend through the entire palate.

Comprehensive full orthodontic treatment: Utilizing fixed orthodontic appliances for treatment of the permanent dentition leading to the improvement of a client's severe handicapping craniofacial dysfunction and/or dentofacial deformity, including anatomical and functional relationships.

Craniofacial: Affecting the cranium (skull) and face.

Craniofaciay anomaly: A congenital condition or physical disorder identifiable at birth that affects the body structures of the face or head, including but not limited to cleft palate, cleft lip, and other syndromes such as hemifacial microsomnia, craniosynostosis, arthrogryposis and Marfan Syndrome.

Craniofacial team: A cleft palate/maxillofacial team or an American Cleft Palate Association-certified craniofacial team. These teams are responsible for the management (review, evaluation, and approval) of patients with cleft palate craniofacial anomalies to provide integrated

management, promote parent-professional partnership, and make appropriate referrals to implement and coordinate treatment plans.

Craniosynostosis: A birth defect that causes one or more sutures on a baby's head to close earlier than normal.

Dental dysplasia: An abnormality in the development of the teeth.

Dentition: The development of teeth, the number of teeth and their arrangement in the mouth.

Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) program: The department's early and periodic screening, diagnosis, and treatment program for clients twenty years of age and younger (as described in chapter 388-534 WAC):

Hemifacial microsomnia: A developmental condition involving the first and second brachial arch. This creates an abnormality of the upper and lower jaw, ear, and associated structures (half or part of the face appears smaller sized).

Interceptive orthodontic treatment: Procedures to lessen the severity or future effects of a malformation and to affect or eliminate the cause. Such treatment may occur in the primary or transitional dentition and may include such procedures as the redirection of ectopically erupting teeth, correction of isolated dental cross-bite, or recovery of recent minor space loss where overall space is adequate.

Le Fort system: Guide to placement of osteotomies in the midface. The classifications are I-IV depending on the severity and location of the deformity.

Limited transitional orthodontic treatment: Orthodontic treatment with a limited objective, not involving the entire dentition. It may be directed only at the existing problem, or at only one aspect of a larger problem in which a decision is made to defer or forego more comprehensive therapy.

Malocclusion: Improper alignment of biting or chewing surfaces of upper and lower teeth.

Marfan syndrome: A genetic disorder in which the body's connective tissue is abnormal, most often affecting the connective tissue of the heart and blood vessels, eyes, bones, lungs, and covering of the spinal cord. Because the condition affects many parts of the body, it can cause many complications.

Maxillofacial: Relating to the jaws and face.

Occlusion: The relation of the upper and lower teeth when in functional contact during jaw movement.

Oral and maxillofacial surgeon: Dental specialist who manages the diagnosis and surgical treatment of deformities of the mouth and supporting structures.

Orthodontics: Treatment involving the use of any appliance, in or out of the mouth, removable or fixed, or any surgical procedure designed to redirect teeth and surrounding tissues.

Orthodontist: A dentist who specializes in orthodontics, who is a graduate of a postgraduate program in orthodontics that is accredited by the American Dental Association, and who meets state licensure requirements.

Orthognathic surgery: Corrective jaw surgery by ostectomy, osteotomy or osteoplasty of the upper jaw (maxilla) and/or the lower jaw (mandible) intended to alter the relationship of the jaws and teeth. Orthognatic surgery is used in the treatment of congenital conditions like cleft palate by restructuring the jaw through cutting the bone and repositioning the bone segments. The objective is to improve the ability to chew, swallow, speak and breathe.

Description

A person may need treatment for a severe congenital craniofacial anomaly from birth until adulthood. Depending on the severity of the functional impairment caused by the deformity, multiple surgeries and oral appliances may be needed for proper nutritional intake, swallowing, or for aspiration prevention.

Congenital defects can interfere with the normal development of the face and jaw and the person as a whole. For example, a person born with cleft/lip palate or other severe craniofacial anomalies has multiple and complex problems, including nutritional concerns, middle ear disease, hearing deficiencies, deviations in speech and resonance, dentofacial and orthodontic deformities, and psychosocial adjustment problems.

Due to the complexities of craniofacial anomalies a team of medical professionals collaborate to render a comprehensive diagnosis, determine treatment needs and priorities, and supervise long-term planning. Some of the professionals involved in the plan of treatment might include but are not limited to: plastic surgeon, otolaryngologist (ear, nose, and throat specialist), audiologist (specialist in treating hearing loss), speech-language pathologist (specialist in speech, language, cognitive-communication & swallowing disorders), oral/maxillofacial surgeon,



orthodontist, pediatric/family dentist, dental hygienist, prosthodontist, geneticist/genetic counselor. Medical management of children with cleft palate may involve what might otherwise be considered dental care.

The American Academy of Pediatric Dentistry (AAPD), in its efforts to promote optimal health for children with cleft lip/palate and other craniofacial anomalies, endorses the current statements of the American Cleft Palate-Craniofacial Association (ACPA):

"All dental specialists should ensure that:

- As primary dentition erupts, the team evaluation should include a dental examination and, if such services are not already being provided, referral to appropriate providers for caries control, preventive measures, and space management.
- Before primary dentition has completed eruption, the skeletal and dental components should be evaluated to determine if a malocclusion is present or developing.
- Depending on the specific goals to be accomplished and the patient's age when initially evaluated, orthodontic management of the malocclusion may be performed in the primary, mixed, or permanent dentition. In some cases, orthodontic treatment may be necessary in all 3 stages.
- While continuous active orthodontic treatment from early mixed dentition to permanent dentition should be avoided, each stage of orthodontic therapy may be followed by retention and regular observation. Orthodontic retention for the permanent dentition may extend into adulthood."⁴

Benefit Application

Orthodontia services are generally excluded from coverage under member health plan contracts, except under the limited circumstances listed in other sections of this policy.

Claims for orthodontic services for the treatment of congenital craniofacial anomalies will accrue to the medical benefit regardless of whether an orthodontic benefit exists under a member's dental plan.

This benefit is available to members 18 years of age and younger (except in Oregon, see below).

Oregon

Effective March 5, 2012 House Bill 4128 was signed into law. The law mandates coverage for dental and orthodontic services for the treatment of congenital craniofacial anomalies, without age restriction, if the services are medically necessary to restore function. More information regarding covered and non-covered services and other administrative criteria for Oregon can be found in House Bill 4128. (See **References** section.)

Consideration of Age

Orthodontic dental coverage is provided for individuals 18 and under who are being treated for cranial –facial skeletal abnormalities that require corrective orthognathic surgery. Congenital craniofacial disorders of facial growth generally display themselves during early childhood and adolescence and are responsible for the vast majority of skeletal-facial deformities. These developmental disorders will, in the vast majority of cases, have fully expressed themselves by age 18. The age limitation of 18, for comprehensive orthodontic care designed through this policy, focuses limited health care resources on this adolescent age group. It is noteworthy that the growth potential of the maxillofacial structures can be part of an adolescent surgical-orthodontic treatment plan, whereas in adulthood, the positive effects of future skeletal growth have dissipated and cannot be incorporated in the treatment plan.

Evidence Review

Following is a summary of the key literature.

According to the National Institute of Dental and Craniofacial Research, there are more than 300 genetic syndromes that have an associated craniofacial, oral or dental component. Additionally, there are other isolated or non-syndrome related, craniofacial defects that are not part of a genetic syndrome. Craniofacial disorders require surgical, dental, speech, medical and behavioral interventions for short and long-term care planning.

Clefts of the lip and palate affect about 1/700 births with a wide variability related to geographic regions. Craniofacial disorders are often rare disorders and many have complex causes that involve both genetic and environmental factors and the interactions between the two. Increased



risk for craniofacial disorders has been associated with variables such as the mother's use of prescription drugs, alcohol, and tobacco, the mother's nutritional status, and occupational exposures during pregnancy.³

World Health Organization (WHO)

The World Health Organization (WHO) human genetics programme: International Collaborative Research on Craniofacial Anomalies definition follows:

Craniofacial anomalies (CFA) are a highly diverse group of complex congenital anomalies. Collectively, they affect a significant proportion of the world. Cleft lip and/or palate, for example, occurs in approximately 1 per 500-700 births, the ratio varying considerably across geographic areas or ethnic groupings. The costs incurred from CFA in terms of morbidity, health care, emotional disturbance, and social and employment exclusion, are considerable for affected individuals, their families and society. It is estimated that 80% of orofacial clefts are nonsyndromic and of multifactorial origin, both genetic and environmental, the latter being especially important in prevention.⁴

Practice Guidelines and Position Statements

American Academy of Pediatric Dentistry (AAPD)

The American Academy of Pediatric Dentistry (AAPD), in its efforts to promote optimal health for children with cleft lip/palate and other craniofacial anomalies, endorses the current statements of the American Cleft Palate-Craniofacial Association (ACPA).

As members of the interdisciplinary team of physicians, dentists, speech pathologists, and other allied health professionals, pediatric dentists should provide dental services in close cooperation with their orthodontic, oral and maxillofacial surgery, and prosthodontic colleagues. All dental specialists should ensure that:

• Dental radiographs, cephalometric radiographs, and other imaging modalities as indicated should be utilized to evaluate and monitor dental and facial growth and development. (American academy of pediatric dentistry endorsements 239).



- Diagnostic records, including properly-occluded dental study models, should be collected at appropriate intervals for patients at risk for developing malocclusion or maxillary-mandibular discrepancies.
- As primary dentition erupts, the team evaluation should include a dental examination and, if such services are not already being provided, referral to appropriate providers for caries control, preventive measures, and space management.
- Before primary dentition has completed eruption, the skeletal and dental components should be evaluated to determine if a malocclusion is present or developing.
- Depending on the specific goals to be accomplished and the patient's age when initially
 evaluated, orthodontic management of the malocclusion may be performed in the primary,
 mixed, or permanent dentition. In some cases, orthodontic treatment may be necessary in all
 3 stages.
- While continuous active orthodontic treatment from early mixed dentition to permanent dentition should be avoided, each stage of orthodontic therapy may be followed by retention and regular observation. Orthodontic retention for the permanent dentition may extend into adulthood.
- For some patients with craniofacial anomalies, functional orthodontic appliances may be indicated.
- For patients with craniofacial anomalies, orthodontic treatment may be needed in conjunction with surgical correction of the facial deformity.
- Congenitally missing teeth may be replaced with a removable appliance, fixed restorative bridgework, or osseointegrated implants.
- Patients should be closely monitored for dental and periodontal disease.
- Prosthetic obturation of palatal fistulae may be necessary in some patients.
- A prosthetic speech device may be used to treat velopharyngeal inadequacy in some patients.⁵

American Association of Oral and Maxillofacial Surgeons (AAOMS)

In 2012 the AAMOS published the Parameters of Care: Clinical Practice Guidelines for Oral/Maxillofacial Surgery. The association references The American Cleft Palate-Craniofacial Association (ACPA) Parameters of Care and Team Standards (as noted above) for the multidisciplinary team management of patients with cleft and craniofacial deformities.

The AAMOS Parameters of care offers guidance on surgical correction of cleft and craniofacial deformities along with the need for determining the appropriate timing for intervention in children since growth affects surgery. In summary they state "the most significant difference between managing children and adults with cleft and craniofacial anomalies is the need to consider the fourth dimension of time/growth and development during treatment planning. This information affects the timing of operation and choice of proper procedure and proper hardware for stabilization. Genetic evaluation and counseling are also critical, as are psychological counseling and speech therapy when indicated. Outcomes assessment must include evaluation at the end of growth, number of operations required to achieve the final result, and success of preventive measures".⁶

References

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History

Date	Comments
06/14/05	Add to Medical Section - New Policy. Approved 6/14/05; publish January 1, 2006.
07/11/06	Replace Policy - Policy reviewed; no change to policy statement; Scope and Disclaimer updated.
07/10/07	Replace Policy - Policy updated with literature review; no change in policy statement.
06/10/08	Replace Policy - Policy updated with literature search; no change in policy statement.
02/10/09	Replace Policy - Policy updated with literature review, no change to policy statement.
02/09/10	Replace Policy - Policy updated with literature search. No change to policy statement.
03/08/11	Replace Policy - Policy updated with literature review; no change in policy statement.
04/25/12	Replace policy. Policy updated with literature review; no change in policy statement.
12/11/12	Replace policy. Title revised to "Orthodontic Services for Treatment of Severe Congenital Craniofacial Anomalies". "Repair of cleft palate" is deleted from the title. Policy statement reformatted for clarity. To comply with the Oregon mandate the benefit application section notes that age restriction for benefit coverage does not apply for Oregon members. At the request of MPC Trisomies 13-15, 18 are removed from the list of congenital disorders and will be reviewed on a case by case basis. Description section revised with further information about craniofacial anomalies. Definitions added to the Appendix section. Reference 1, 2, 4 added. CPT codes for cleft palate surgery added. Policy statement revised as noted.
07/12/13	Coding update. MAAA code 0005M added to the policy.
09/27/13	Replace policy. Policy reviewed. Rationale section updated based on a literature review through July 2013, reformatted for readability. Reference 3, 6 added; others renumbered/removed. Policy statement unchanged.
11/11/13	Replace policy. Policy updated to expand coverage for medically necessary services to those members aged 18 years and younger, to align with the Affordable Health Care Act, when criteria are met. The policy update is effective January 1, 2014; Oregon state mandate continues to have no age limit. CDT codes added to the policy. Title changed to "Orthodontic Services for Treatment of Congenital Craniofacial Anomalies". Definitions added to the Appendix section.
04/14/14	Interim update. Note added to medically necessary policy statement to indicate that orthognathic surgery for treatment of conditions other than cleft palate or congenital craniofacial /dentoalveolar anomalies is addressed in policy 9.02.501. Reference policy also added to related policies section.



Date	Comments
04/24/15	Annual Review. Literature review performed. No change in policy statements.
09/25/15	Coding update. ICD-10-CM codes added.
02/18/16	Coding update. Add D8681.
05/01/16	Annual Review, approved April 12, 2016. Literature review performed. No change in policy statements.
10/11/16	Moved policy to new format. No changes to policy statement.
11/22/16	Minor update. Added language to support application of policy age with reference. No change in policy statement.
04/01/17	Annual Review, approved March 14, 2017. No changes to policy or policy statement.
03/21/18	Minor update, added clarifying statement that the age restriction does not apply to Oregon members.
05/01/18	Annual Review, approved April 3, 2018. No changes to policy or policy statement.

Disclaimer: This medical policy is a guide in evaluating the medical necessity of a particular service or treatment. The Company adopts policies after careful review of published peer-reviewed scientific literature, national guidelines and local standards of practice. Since medical technology is constantly changing, the Company reserves the right to review and update policies as appropriate. Member contracts differ in their benefits. Always consult the member benefit booklet or contact a member service representative to determine coverage for a specific medical service or supply. CPT codes, descriptions and materials are copyrighted by the American Medical Association (AMA). ©2018 Premera All Rights Reserved.

Scope: Medical policies are systematically developed guidelines that serve as a resource for Company staff when determining coverage for specific medical procedures, drugs or devices. Coverage for medical services is subject to the limits and conditions of the member benefit plan. Members and their providers should consult the member benefit booklet or contact a customer service representative to determine whether there are any benefit limitations applicable to this service or supply. This medical policy does not apply to Medicare Advantage.





Discrimination is Against the Law

Premera Blue Cross complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Premera does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Premera

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - · Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that Premera has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:
Civil Rights Coordinator - Complaints and Appeals
PO Box 91102, Seattle, WA 98111
Toll free 855-332-4535, Fax 425-918-5592, TTY 800-842-5357
Email AppealsDepartmentInquiries@Premera.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue SW, Room 509F, HHH Building Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Getting Help in Other Languages

This Notice has Important Information. This notice may have important information about your application or coverage through Premera Blue Cross. There may be key dates in this notice. You may need to take action by certain deadlines to keep your health coverage or help with costs. You have the right to get this information and help in your language at no cost. Call 800-722-1471 (TTY: 800-842-5357).

አማሪኛ (Amharic):

ይህ ማስታወቂያ አስፌላጊ መረጃ ይዟል። ይህ ማስታወቂያ ስለ ማመልከቻዎ ወይም የ Premera Blue Cross ሽፋን አስፈላጊ መረጃ ሊኖረው ይችላል። በዚህ ማስታወቂያ ውስጥ ቁልፍ ቀኖች ሊኖሩ ይችላሉ። የጤናን ሽፋንዎን ለመጠበቅና በአከፋፈል እርዳታ ለማግኘት በተውሰኑ የጊዜ ገደቦች እርምጃ መውሰድ ይገባዎት ይሆናል። ይህን መረጃ እንዲያገኙ እና ያለምንም ከፍያ በቋንቋዎ እርዳታ እንዲያገኙ መብት አለዎት።በስልክ ቁጥር 800-722-1471 (TTY: 800-842-5357) ይደውሉ።

:(Arabic) العربية

يحُوي هذا الإشعار معلومات هامة. قد يحوي هذا الإشعار معلومات مهمة بخصوص طلبك أو التغطية التي تريد الحصول عليها من خلال Premera Blue Cross. قد تكون هناك تواريخ مهمة في هذا الإشعار. وقد تحتاج لاتخاذ إجراء في تواريخ معينة للحفاظ على تعطيتك الصحية أو للمساعدة في دفع التكليف. يحق لك الحصول على هذه المعلومات والمساعدة بلغتك دون تكبد أية تكلفة. اتصل بـ 800-722-1471 (TTY: 800-842-5357)

中文 (Chinese):

本通知有重要的訊息。本通知可能有關於您透過 Premera Blue Cross 提交的申請或保險的重要訊息。本通知內可能有重要日期。您可能需要在截止日期之前採取行動,以保留您的健康保險或者費用補貼。您有權利免費以您的母語得到本訊息和幫助。請撥電話 800-722-1471 (TTY: 800-842-5357)。

Oromoo (Cushite):

Beeksisni kun odeeffannoo barbaachisaa qaba. Beeksisti kun sagantaa yookan karaa Premera Blue Cross tiin tajaajila keessan ilaalchisee odeeffannoo barbaachisaa qabaachuu danda'a. Guyyaawwan murteessaa ta'an beeksisa kana keessatti ilaalaa. Tarii kaffaltiidhaan deeggaramuuf yookan tajaajila fayyaa keessaniif guyyaa dhumaa irratti wanti raawwattan jiraachuu danda'a. Kaffaltii irraa bilisa haala ta'een afaan keessaniin odeeffannoo argachuu fi deeggarsa argachuuf mirga ni qabaattu. Lakkoofsa bilbilaa 800-722-1471 (TTY: 800-842-5357) tii bilbilaa.

Français (French):

Cet avis a d'importantes informations. Cet avis peut avoir d'importantes informations sur votre demande ou la couverture par l'intermédiaire de Premera Blue Cross. Le présent avis peut contenir des dates clés. Vous devrez peut-être prendre des mesures par certains délais pour maintenir votre couverture de santé ou d'aide avec les coûts. Vous avez le droit d'obtenir cette information et de l'aide dans votre langue à aucun coût. Appelez le 800-722-1471 (TTY: 800-842-5357).

Kreyòl ayisyen (Creole):

Avi sila a gen Enfòmasyon Enpòtan ladann. Avi sila a kapab genyen enfòmasyon enpòtan konsènan aplikasyon w lan oswa konsènan kouvèti asirans lan atravè Premera Blue Cross. Kapab genyen dat ki enpòtan nan avi sila a. Ou ka gen pou pran kèk aksyon avan sèten dat limit pou ka kenbe kouvèti asirans sante w la oswa pou yo ka ede w avèk depans yo. Se dwa w pou resevwa enfòmasyon sa a ak asistans nan lang ou pale a, san ou pa gen pou peye pou sa. Rele nan 800-722-1471 (TTY: 800-842-5357).

Deutsche (German):

Diese Benachrichtigung enthält wichtige Informationen. Diese Benachrichtigung enthält unter Umständen wichtige Informationen bezüglich Ihres Antrags auf Krankenversicherungsschutz durch Premera Blue Cross. Suchen Sie nach eventuellen wichtigen Terminen in dieser Benachrichtigung. Sie könnten bis zu bestimmten Stichtagen handeln müssen, um Ihren Krankenversicherungsschutz oder Hilfe mit den Kosten zu behalten. Sie haben das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Rufen Sie an unter 800-722-1471 (TTY: 800-842-5357).

Hmoob (Hmong):

Tsab ntawv tshaj xo no muaj cov ntshiab lus tseem ceeb. Tej zaum tsab ntawv tshaj xo no muaj cov ntsiab lus tseem ceeb txog koj daim ntawv thov kev pab los yog koj qhov kev pab cuam los ntawm Premera Blue Cross. Tej zaum muaj cov hnub tseem ceeb uas sau rau hauv daim ntawv no. Tej zaum koj kuj yuav tau ua qee yam uas peb kom koj ua tsis pub dhau cov caij nyoog uas teev tseg rau hauv daim ntawv no mas koj thiaj yuav tau txais kev pab cuam kho mob los yog kev pab them tej nqi kho mob ntawd. Koj muaj cai kom lawv muab cov ntshiab lus no uas tau muab sau ua koj hom lus pub dawb rau koj. Hu rau 800-722-1471 (TTY: 800-842-5357).

lloko (llocano):

Daytoy a Pakdaar ket naglaon iti Napateg nga Impormasion. Daytoy a pakdaar mabalin nga adda ket naglaon iti napateg nga impormasion maipanggep iti apliksayonyo wenno coverage babaen iti Premera Blue Cross. Daytoy ket mabalin dagiti importante a petsa iti daytoy a pakdaar. Mabalin nga adda rumbeng nga aramidenyo nga addang sakbay dagiti partikular a naituding nga aldaw tapno mapagtalinaedyo ti coverage ti salun-atyo wenno tulong kadagiti gastos. Adda karbenganyo a mangala iti daytoy nga impormasion ken tulong iti bukodyo a pagsasao nga awan ti bayadanyo. Tumawag iti numero nga 800-722-1471 (TTY: 800-842-5357).

Italiano (Italian):

Questo avviso contiene informazioni importanti. Questo avviso può contenere informazioni importanti sulla tua domanda o copertura attraverso Premera Blue Cross. Potrebbero esserci date chiave in questo avviso. Potrebbe essere necessario un tuo intervento entro una scadenza determinata per consentirti di mantenere la tua copertura o sovvenzione. Hai il diritto di ottenere queste informazioni e assistenza nella tua lingua gratuitamente. Chiama 800-722-1471 (TTY: 800-842-5357).

日本語 (Japanese):

この通知には重要な情報が含まれています。この通知には、Premera Blue Cross の申請または補償範囲に関する重要な情報が含まれている場合があります。この通知に記載されている可能性がある重要な日付をご確認ください。健康保険や有料サポートを維持するには、特定の期日までに行動を取らなければならない場合があります。ご希望の言語による情報とサポートが無料で提供されます。800-722-1471 (TTY: 800-842-5357)までお電話ください。

한국어 (Korean):

본 통지서에는 중요한 정보가 들어 있습니다. 즉 이 통지서는 귀하의 신청에 관하여 그리고 Premera Blue Cross 를 통한 커버리지에 관한 정보를 포함하고 있을 수 있습니다. 본 통지서에는 핵심이 되는 날짜들이 있을 수 있습니다. 귀하는 귀하의 건강 커버리지를 계속 유지하거나 비용을 절감하기위해서 일정한 마감일까지 조치를 취해야 할 필요가 있을 수 있습니다. 귀하는 이러한 정보와 도움을 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 800-722-1471 (TTY: 800-842-5357) 로 전화하십시오.

ລາວ (Lao):

ແຈ້ງການນີ້ມີຂໍ້ມູນສ່າຄັນ. ແຈ້ງການນີ້ອາດຈະມີຂໍ້ມູນສ່າຄັນກ່ຽວກັບຄ່າຮ້ອງສະ ໝັກ ຫຼື ຄວາມຄຸ້ມຄອງປະກັນໄພຂອງທ່ານຜ່ານ Premera Blue Cross. ອາດຈະມີ ວັນທີສຳຄັນໃນແຈ້ງການນີ້. ທ່ານອາດຈະຈຳເປັນຕ້ອງດ່າເນີນການຕາມການົດ ເວລາສະເພາະເພື່ອຮັກສາຄວາມຄຸ້ມຄອງປະກັນສຸຂະພາບ ຫຼື ຄວາມຊ່ວຍເຫຼືອເລື່ອງ ຄ່າໃຊ້ຈ່າຍຂອງທ່ານໄວ້. ທ່ານມືສິດໄດ້ຮັບຂໍ້ມູນນີ້ ແລະ ຄວາມຊ່ວຍເຫຼືອເປັນພາສາ ຂອງທ່ານໂດຍບໍ່ເສຍຄ່າ. ໃຫ້ໂທຫາ 800-722-1471 (TTY: 800-842-5357).

ភាសាខ្មែរ (Khmer):

សេចក្ដីជូនដំណីងនេះមានព័ត៌មានយ៉ាងសំខាន់។ សេចក្ដីជូនដំណឹងនេះប្រហែល ជាមានព័ត៌មានយ៉ាងសំខាន់អំពីទម្រង់បែបបទ ឬការរ៉ាប់រងរបស់អ្នកកាមរយៈ Premera Blue Cross ។ ប្រហែលជាមាន កាលបរិច្ឆេទសំខាន់នៅក្នុងសេចក្ដីជូន ដំណឹងនេះ។ អ្នកប្រហែលជាត្រូវការបញ្ចេញសមត្ថភាព ដល់កំណត់ថ្ងៃជាក់ច្បាស់ នានា ដើម្បីនឹងរក្បាទុកការធានារ៉ាប់រងសុខភាពរបស់អ្នក ឬប្រាក់ជំនួយចេញថ្លៃ។ អ្នកមានសិទ្ធិទទួលព័ត៌មាននេះ និងជំនួយនៅក្នុងកាសរបស់អ្នកដោយមិនអស លុយឡើយ។ សូមទូរស័ព្ទ 800-722-1471 (TTY: 800-842-5357)។

ਪੰਜਾਬੀ (Punjabi):

ਇਸ ਨੇਟਿਸ ਵਿਚ ਖਾਸ ਜਾਣਕਾਰੀ ਹੈ. ਇਸ ਨੋਟਿਸ ਵਿਚ Premera Blue Cross ਵਲੋਂ ਤੁਹਾਡੀ ਕਵਰੇਜ ਅਤੇ ਅਰਜੀ ਬਾਰੇ ਮਹੱਤਵਪੂਰਨ ਜਾਣਕਾਰੀ ਹੋ ਸਕਦੀ ਹੈ . ਇਸ ਨੋਜਿਸ ਜਵਚ ਖਾਸ ਤਾਰੀਖਾ ਹੋ ਸਕਦੀਆਂ ਹਨ. ਜੇਕਰ ਤੁਸੀ ਜਸਹਤ ਕਵਰੇਜ ਰਿੱਖਣੀ ਹੋਵੇ ਜਾ ਉਸ ਦੀ ਲਾਗਤ ਜਵਿੱਚ ਮਦਦ ਦੇ ਇਛੁੱਕ ਹੋ ਤਾਂ ਤੁਹਾਨੂੰ ਅੰਤਮ ਤਾਰੀਖ਼ ਤੋਂ ਪਹਿਲਾਂ ਕੁੱਝ ਖਾਸ ਕਦਮ ਚੁੱਕਣ ਦੀ ਲੋੜ ਹੋ ਸਕਦੀ ਹੈ ,ਤੁਹਾਨੂੰ ਮੁਫ਼ਤ ਵਿੱਚ ਤੇ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਜਾਣਕਾਰੀ ਅਤੇ ਮਦਦ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ ,ਕਾਲ 800-722-1471 (TTY: 800-842-5357).

(Farsi) فارسر

این اعلامید خاوی اطلاعات مهم میباشد این اعلامیه ممکن است حاوی اطلاعات مهم درباره فرم تقاضا و یا پوشش بیمه ای شما از طریق Premera Blue Cross باشد. به تاریخ های مهم در این اعلامیه توجه نمایید .شما ممکن است برای حقظ پوشش بیمه تان یا کمک در پرداخت هزینه های درمانی تان، به تاریخ های مشخصی برای انجام کار های خاصی احتیاج داشته باشید .شما حق این را دارید که این اطلاعات و کمک را به زبان خود به طور رایگان دریافت نمایید. برای کسب اطلاعات با شماره 7357-840 (کاربران TTY تماس باشماره 7357-842-800) تماس برقرار نمایید.

Polskie (Polish):

To ogłoszenie może zawierać ważne informacje. To ogłoszenie może zawierać ważne informacje odnośnie Państwa wniosku lub zakresu świadczeń poprzez Premera Blue Cross. Prosimy zwrócic uwagę na kluczowe daty, które mogą być zawarte w tym ogłoszeniu aby nie przekroczyć terminów w przypadku utrzymania polisy ubezpieczeniowej lub pomocy związanej z kosztami. Macie Państwo prawo do bezpłatnej informacji we własnym języku. Zadzwońcie pod 800-722-1471 (TTY: 800-842-5357).

Português (Portuguese):

Este aviso contém informações importantes. Este aviso poderá conter informações importantes a respeito de sua aplicação ou cobertura por meio do Premera Blue Cross. Poderão existir datas importantes neste aviso. Talvez seja necessário que você tome providências dentro de determinados prazos para manter sua cobertura de saúde ou ajuda de custos. Você tem o direito de obter esta informação e ajuda em seu idioma e sem custos. Ligue para 800-722-1471 (TTY: 800-842-5357).

Română (Romanian):

Prezenta notificare conține informații importante. Această notificare poate conține informații importante privind cererea sau acoperirea asigurării dumneavoastre de sănătate prin Premera Blue Cross. Pot exista date cheie în această notificare. Este posibil să fie nevoie să acționați până la anumite termene limită pentru a vă menține acoperirea asigurării de sănătate sau asistența privitoare la costuri. Aveți dreptul de a obține gratuit aceste informații și ajutor în limba dumneavoastră. Sunați la 800-722-1471 (TTY: 800-842-5357).

Русский (Russian):

Настоящее уведомление содержит важную информацию. Это уведомление может содержать важную информацию о вашем заявлении или страховом покрытии через Premera Blue Cross. В настоящем уведомлении могут быть указаны ключевые даты. Вам, возможно, потребуется принять меры к определенным предельным срокам для сохранения страхового покрытия или помощи с расходами. Вы имеете право на бесплатное получение этой информации и помощь на вашем языке. Звоните по телефону 800-722-1471 (ТТҮ: 800-842-5357).

Fa'asamoa (Samoan):

Atonu ua iaì i lenei fa'asilasilaga ni fa'amatalaga e sili ona taua e tatau ona e malamalama i ai. O lenei fa'asilasilaga o se fesoasoani e fa'amatala atili i ai i le tulaga o le polokalame, Premera Blue Cross, ua e tau fia maua atu i ai. Fa'amolemole, ia e iloilo fa'alelei i aso fa'apitoa olo'o iai i lenei fa'asilasilaga taua. Masalo o le'a iai ni feau e tatau ona e faia ao le'i aulia le aso ua ta'ua i lenei fa'asilasilaga ina ia e iai pea ma maua fesoasoani mai ai i le polokalame a le Malo olo'o e iai i ai. Olo'o iai iate oe le aia tatau e maua atu i lenei fa'asilasilaga ma lenei fa'matalaga i legagana e te malamalama i ai aunoa ma se togiga tupe. Vili atu i le telefoni 800-722-1471 (TTY: 800-842-5357).

Español (Spanish):

Este Aviso contiene información importante. Es posible que este aviso contenga información importante acerca de su solicitud o cobertura a través de Premera Blue Cross. Es posible que haya fechas clave en este aviso. Es posible que deba tomar alguna medida antes de determinadas fechas para mantener su cobertura médica o ayuda con los costos. Usted tiene derecho a recibir esta información y ayuda en su idioma sin costo alguno. Llame al 800-722-1471 (TTY: 800-842-5357).

Tagalog (Tagalog):

Ang Paunawa na ito ay naglalaman ng mahalagang impormasyon. Ang paunawa na ito ay maaaring naglalaman ng mahalagang impormasyon tungkol sa iyong aplikasyon o pagsakop sa pamamagitan ng Premera Blue Cross. Maaaring may mga mahalagang petsa dito sa paunawa. Maaring mangailangan ka na magsagawa ng hakbang sa ilang mga itinakdang panahon upang mapanatili ang iyong pagsakop sa kalusugan o tulong na walang gastos. May karapatan ka na makakuha ng ganitong impormasyon at tulong sa iyong wika ng walang gastos. Tumawag sa 800-722-1471 (TTY: 800-842-5357).

ไทย (Thai):

ประกาศนี้มีข้อมูลสำคัญ ประกาศนี้อาจมีข้อมูลที่สำคัญเกี่ยวกับการการสมัครหรือขอบเขตประกัน สุขภาพของคุณผ่าน Premera Blue Cross และอาจมีกำหนดการในประกาศนี้ คุณอาจจะต้อง ดำเนินการภายในกำหนดระยะเวลาที่แน่นอนเพื่อจะรักษาการประกันสุขภาพของคุณหรือการช่วยเหลือที่ มีค่าใช้จ่าย คุณมีสิทธิที่จะได้รับข้อมูลและความช่วยเหลือนี้ในภาษาของคุณโดยไม่มีค่าใช้จ่าย โทร 800-722-1471 (TTY: 800-842-5357)

Український (Ukrainian):

Це повідомлення містить важливу інформацію. Це повідомлення може містити важливу інформацію про Ваше звернення щодо страхувального покриття через Premera Blue Cross. Зверніть увагу на ключові дати, які можуть бути вказані у цьому повідомленні. Існує імовірність того, що Вам треба буде здійснити певні кроки у конкретні кінцеві строки для того, щоб зберетти Ваше медичне страхування або отримати фінансову допомогу. У Вас є право на отримання цієї інформації та допомоги безкоштовно на Вашій рідній мові. Дзвоніть за номером телефону 800-722-1471 (ТТҮ: 800-842-5357).

Tiếng Việt (Vietnamese):

Thông báo này cung cấp thông tin quan trọng. Thông báo này có thông tin quan trọng về đơn xin tham gia hoặc hợp đồng bảo hiểm của quý vị qua chương trình Premera Blue Cross. Xin xem ngày quan trọng trong thông báo này. Quý vị có thể phải thực hiện theo thông báo đúng trong thời hạn để duy trì bảo hiểm sức khỏe hoặc được trợ giúp thêm về chi phí. Quý vị có quyền được biết thông tin này và được trợ giúp bằng ngôn ngữ của mình miễn phí. Xin gọi số 800-722-1471 (TTY: 800-842-5357).