Some users who log in are seeing an error message that says "This screen requires a secure connection. You may need to return to the home page and explicitly prefix the home page with "https"."

Steps to correct this error:

- 1) Login with your username/password
- 2) If the error message appears, edit the page URL in address box in browser, remove "redirectFormHTTP" from URL in address box and click "Enter" button on keyboard



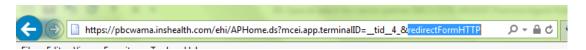
2) If the error screen shows below



This screen requires a secure connection. You may need to return to the home page and explicitly prefix the home page URL with 'https'.

3) Then edit the page URL in address box in browser, remove "redirectFormHTTP" from URL in address box and click "Enter" button on keyboard

Sample URL before edit



Sample URL after edit



4) Agent home dashboard will show up and agent can use the site as they do now

