



Quality and Coding Tools

These guides and trainings are intended to support providers in provision of high-quality member care, as well as accurate and complete coding and documentation. Written with busy providers in mind, these tools are regularly updated to ensure guidance reflects current technical specifications, ICD-10 and CPTII updates, and industry standard best practices.

Document Title	Last Updated/Verified Content
Best Practice for Virtual Care Documentation HMO	December 15, 2022
Telehealth Impact to Star Ratings & Risk Adjustment for Medicare Advantage HMO	December 15, 2022
Tips for Capturing a Physical Exam During a Telehealth Visit HMO	December 15, 2022