

**OUT-OF-NETWORK PRE-AUTHORIZATION
AND EXCEPTION REQUEST FORM**

**Complete and fax to:
800-843-1114**



This form is for out-of-network providers requesting application of in-network benefits for their services.
Form MUST be within the first two pages and handwritten faxes are not accepted.

Request date: _____

MEMBER/PATIENT: _____ Date of birth: _____
Member ID: _____ Suffix: _____ Group #: _____

REQUESTING PROVIDER: _____ Address: _____ City: _____ State: _____ ZIP: _____ Phone: _____ Extension: _____ Fax: _____ Contact person: _____ Tax ID (required): _____ NPI # (if available): _____	SERVICING PROVIDER: _____ Address: _____ City: _____ State: _____ ZIP: _____ Phone: _____ Extension: _____ Fax: _____ Contact person: _____ Tax ID (required): _____ NPI # (if available): _____
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REQUIRED: Complete all fields that apply for place of service. To enable Site Of Service boxes download form before completing

FACILITY: _____ Address: _____ City: _____ State: _____ ZIP: _____ Tax ID (required): _____ NPI # (if available): _____ Phone: _____ Fax: _____	<input type="checkbox"/> Outpatient hospital <input type="checkbox"/> Inpatient hospital <input type="checkbox"/> Office <input type="checkbox"/> Ambulatory surgical center <input type="checkbox"/> Ongoing treatment <input type="checkbox"/> Home <input type="checkbox"/> Freestanding Infusion Center <input type="checkbox"/> Other _____
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Date scheduled: _____ **Existing reference #:** _____ **Expiration date:** _____

URGENT REQUEST
PLEASE NOTE: Scheduling issues do not meet the definition of urgent.
Urgent requests must be signed and include supporting documentation from the provider's office, noting that standard timeframes for making a non-urgent determination could:

- Seriously jeopardize the life/health of the patient or the ability to regain maximum function, **or**
- Seriously jeopardize the life, health or safety of the member or others, due to the member's psychological state, **or**
- In the opinion of a provider with knowledge of the member's medical or behavioral condition, subject the patient to adverse health consequences without the requested care or treatment.

I attest that this request meets the urgent definition described above: MD signature: _____

Reason for out-of-network provider request: (Please note billed charges for SCAs must be over \$1000 to be considered)

Has the patient seen this provider in the past? Yes / No If yes, when was the last visit? _____

Is this request a follow-up to an emergency? (e.g., ER treatment/emergency surgery) Yes / No
If yes, when was the last visit? _____

What are you requesting? Transition of Care Continuity and Coordination of Care
Single Case Agreement (SCA) SCA Extension Benefit Level Exception
If Asking for SCA provide email address for contact: _____ [\(Link to OON Definitions & Info\)](#)

Service needed (procedure, test, inpatient care – please specify). Attach supporting medical records and include presenting symptoms and previous treatment.

Diagnosis code(s): _____ Procedure/CPT code(s): _____
Explain in detail why the services noted above can only be provided by this particular out-of network provider:

Note: Unless specifically requested elsewhere in this document, do not send a DNA or other genetic sample, or the results of any genetic typing, test, or analysis, including DNA.

Confidentiality Notice: The information contained in this facsimile message is privileged or confidential, and intended only for the individual or entity named above. If the reader is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately at 877-342-5258.