#### **DEFINITIONS**

**Total Disability or Totally Disabled** means an injury or sickness that requires the employee to be under the regular care of a physician and prevents them from performing the material and substantial duties of their regular occupation.

Partial Disability or Partially Disabled means that, due to the employee's injury or sickness:

- The employee is able to perform the material and substantial duties of their regular occupation or any other occupation on a less than full-time basis; or
- The employee is able to perform one or more, but not all, of the material and substantial duties of their regular occupation or any other occupation on a full-time or part-time basis; and
- As a result of either of the above, the employee's current earnings are less than 80% of their covered pre-disability earnings.

This brochure provides a very brief description of USAble Life's Group Short Term Disability. This is not an insurance policy and only the actual provisions of an issued policy control. USAble Life's policies set forth the rights and obligations of covered persons and USAble Life. Please be aware that certain limitations and exclusions apply and coverage may reduce or terminate due to age or lack of eligibility. If you enroll for coverage, the employer will be furnished with a policy or certificate of insurance for distribution to covered employees. Please read your insurance documents carefully.

#### **EXCLUDED DISABILITIES**

We will not pay benefits for any disability caused by:

- war or any act of war, or while serving in the armed forces of any country or international authority;
- attempted suicide or intentionally self-inflicted injuries, while sane or insane;
- the employee's active participation in a riot or insurrection;
- the employee's voluntary commission of, or attempting to commit, an assault or a felony; or participating in an illegal occupation;
- injury arising out of or in the course of any occupation or employment for pay or profit or any injury or sickness for which you are entitled to benefits under any Worker's Compensation Law, Employer's Liability Law or similar law;
- the employee's voluntary use of any drug, hallucinogen, controlled substance, or narcotic unless taken as prescribed by a physician;
- injury occurring while intoxicated;
- · alcoholism or drug addiction;
- elective or cosmetic surgery, except for surgery to repair damage to the natural body caused by an injury or treatment of a sickness.

No benefits are payable for any period of disability during which the employee is incarcerated in a penal or correctional facility for a period of 30 or more consecutive days.

For Group Voluntary Short Term Disability, a 12/12 Pre-Existing Conditions Exclusion applies.



# Group Short Term Disability







## **Group Short Term Disablilty**

### 38 percent

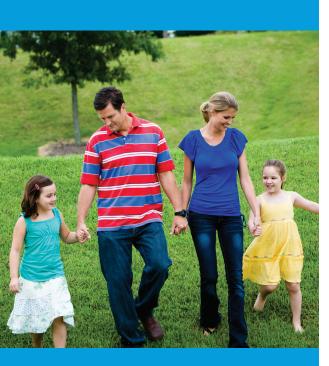
Approximately 38 percent of working Americans could not pay their bills for more than 3 months if their employment income was lost.<sup>1</sup>

### 36 million

More than 36 million Americans between the ages of 21 and 64 are disabled.<sup>2</sup>

### 95 percent

Nearly 95% of disabling accidents and illnesses are not work related.



- <sup>1</sup> CDA Disability Divide proprietary research, 2010.
- <sup>2</sup> U.S. Census Bureau, 2012.
- <sup>3</sup> Council for Disability Awareness, 2011.

When it comes to insurance, most people protect their possessions, such as vehicles and homes, and plan for the unexpected with life insurance. But many people forget to protect a less obvious, yet important element of their lives - the ability to work and earn a living. Short Term Disability (STD) insurance helps your employees protect a portion of their income in the event of a disability.

USAble Life's STD coverage provides partial income replacement for employees in the event they suffer an injury or illness. STD coverage is available on both a Group and Group Voluntary (employee paid) basis.

### WHAT CAN OUR STD COVERAGE BE USED FOR?

USAble Life's STD coverage can be used to help employees:

- · Meet mortgage payments.
- Cover credit card bills.
- Cover everyday expenses such as bills, groceries and more.

### **EMPLOYEE ELIGIBILITY REQUIREMENTS**

Employees must:

- Be actively at work, at least 30 hours per week for the employer; and
- Have satisfied the waiting period set by the employer.

Note: No director or officer of the employer will be considered to be an employee unless he meets the above conditions. Retirees, non-employee directors and part-time or seasonal employees are not eligible for coverage. If the employee is not actively at work on the date their insurance, or any increase in insurance is scheduled to take effect, it will be effective on the date the employee returns to work. Restrictions may apply to employees working outside the United States or foreign nationals.

### **SERVICE YOU CAN COUNT ON**

- · USAble Life provides claim filing via mail, email or fax.
- For all disability claims USAble Life stays in contact with you and the physician, as well as the claimant to determine if the claimant's return-towork status has changed.
- Fast claim payments 90% of filed STD claims are processed within 3-5 business days.
- Customer Satisfaction for USAble Life's Claims service exceeded 95%.

### HIGHLIGHTS OF COVERAGE

Coverage	Covers your employees for non-occupational injuries or illnesses.
Benefit Payments	Weekly benefits are paid directly to the employee and begin when the elimination period is satisfied.
Benefit Amounts	<ul><li>Up to 60% of covered weekly earnings (up to \$1,500 per week).</li><li>Higher amounts are available.</li></ul>
Partial Disability	Monthly benefits are available if the employee is disabled and returns to work and suffers a loss of income of 20% or more.
Return to Work Incentive	Allows employees the ability to receive up to 100% of pre-disability earnings for a limited time while working.
Waiver of Premium	If the employee is totally disabled for 90 consecutive days, future premium payments that fall due will be waived as long as they are receiving benefits.

At USAble Life, we instill quality into everything we do to better serve you. Since being established in 1980, we have committed ourselves to improving our customers' lives by uniting excellent customer relations with a vast array of products and product expertise. Flexible products, high-quality customer relations and fast, reliable claims service...that's what you get with USAble Life.

### Notice of availability and nondiscrimination 800-971-1491 | TTY: 711

Call for free language assistance services and appropriate auxiliary aids and services.

Llame para obtener servicios gratuitos de asistencia lingüística, y ayudas y servicios auxiliares apropiados.

呼吁提供免费的语言援助服务和适当的辅助设备及服务。

呼籲提供免費的語言援助服務和適當的輔助設備及服務。

Gọi cho các dịch vụ hỗ trợ ngôn ngữ miễn phí và các hỗ trợ và dịch vụ phụ trợ thích hợp.

무료 언어 지원 서비스와 적절한 보조 도구 및 서비스를 신청하십시오.

Звоните для получения бесплатных услуг по переводу и других вспомогательных средств и услуг.

Tumawag para sa mga libreng serbisyo ng tulong sa wika at angkop na mga karagdagang tulong at serbisyo.

Звертайтесь за безкоштовною мовною підтримкою та відповідними додатковими послугами.

សូមហៅទូរសព្ទទៅសេវាជំនួយភាសាដោយឥតគិតថ្លៃ ព្រមទាំងសេវាកម្ម និងជំនួយចាំបាច់ដែលសមរម្យផ្សេងៗ។ 無料言語支援サービスと適切な補助器具及びサービスをお求めください。

Tajaajiloota deeggarsa afaan bilisaa fi gargaarsaa fi tajaajiloota barbaachisaa ta'an argachuuf bilbilaa.

ਮਫਤ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਅਤੇ ੳਿਚਤ ਸਹਾਇਕ ਚੀਜ਼ਾਂ ਅਤੇ ਸੇਵਾਵਾਂ ਵਾਸਤੇ ਕਾਲ ਕਰੋ।

Fordern Sie kostenlose Sprachunterstützungsdienste und geeignete Hilfsmittel und Dienstleistungen an.

ໂທເພື່ອຮັບການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ ແລະ ການບໍລິການ ແລະ ການຊ່ວຍເຫຼືອຜິເສດທີ່ເໝາະສົມແບບບໍ່ເສຍຄ່າ.

Rele pou w jwenn sèvis asistans lengwistik gratis ak èd epi sèvis oksilyè ki apwopriye.

Appelez pour obtenir des services gratuits d'assistance linguistique et des aides et services auxiliaires appropriés.

Zadzwoń, aby uzyskać bezpłatną pomoc językową oraz odpowiednie wsparcie i usługi pomocnicze.

Ligue para serviços gratuitos de assistência linguística e auxiliares e serviços auxiliares adequados.

Chiama per i servizi di assistenza linguistica gratuiti e per gli ausili e i servizi ausiliari appropriati.

اتصل للحصول على خدمات المساعدة اللغوية المجانية والمساعدات والخدمات المناسبة. براى خدمات كمك زباني رايگان و كمكها و خدمات امدادى مقتضى، تماس بگيريد.

Discrimination is against the law. LifeWise Assurance Company (LifeWise) complies with applicable Federal and Washington state civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. including sex characteristics, intersex traits, pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes. LifeWise does not exclude people or treat them less favorably because of race, color, national origin, age, disability, sex, sexual orientation, or gender identity. LifeWise provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats). LifeWise provides free language assistance services to people whose primary language is not English, which may include qualified interpreters and information written in other languages. If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact our Civil Rights Coordinator. If you believe that LifeWise has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity, you can file a grievance with: Civil Rights Coordinator — Complaints and Appeals, PO Box 91102, Seattle. WA 98111, Toll free: 855-332-6396, TTY: 711, Fax: 425-918-5592, Email AppealsDepartmentInquiries@LifeWiseHealth.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services. Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Ave SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html. You can also file a civil rights complaint with the Washington State Office of the Insurance Commissioner, electronically through the Office of the Insurance Commissioner Complaint Portal available at https://www.insurance.wa.gov/file-complaint-or-check-your-complaint-status, or by phone at 800-562-6900, 360-586-0241 (TDD). Complaint forms are available at

 $\underline{\text{https://fortress.wa.gov/oic/onlineservices/cc/pub/complaintinformation.aspx}}.$ 

