

# 2024

## I N N U M B E R S

**39,561**

members had their  
**preventive wellness visits**



We helped

**2,125**

members **manage their pre-diabetes, diabetes, and hypertension**



**2,621**

**lists were made** for members using Matchmaker™ for Behavioral Health



**67%**

of members using Matchmaker™ for Behavioral Health **scheduled an appointment with a provider**



We participated in

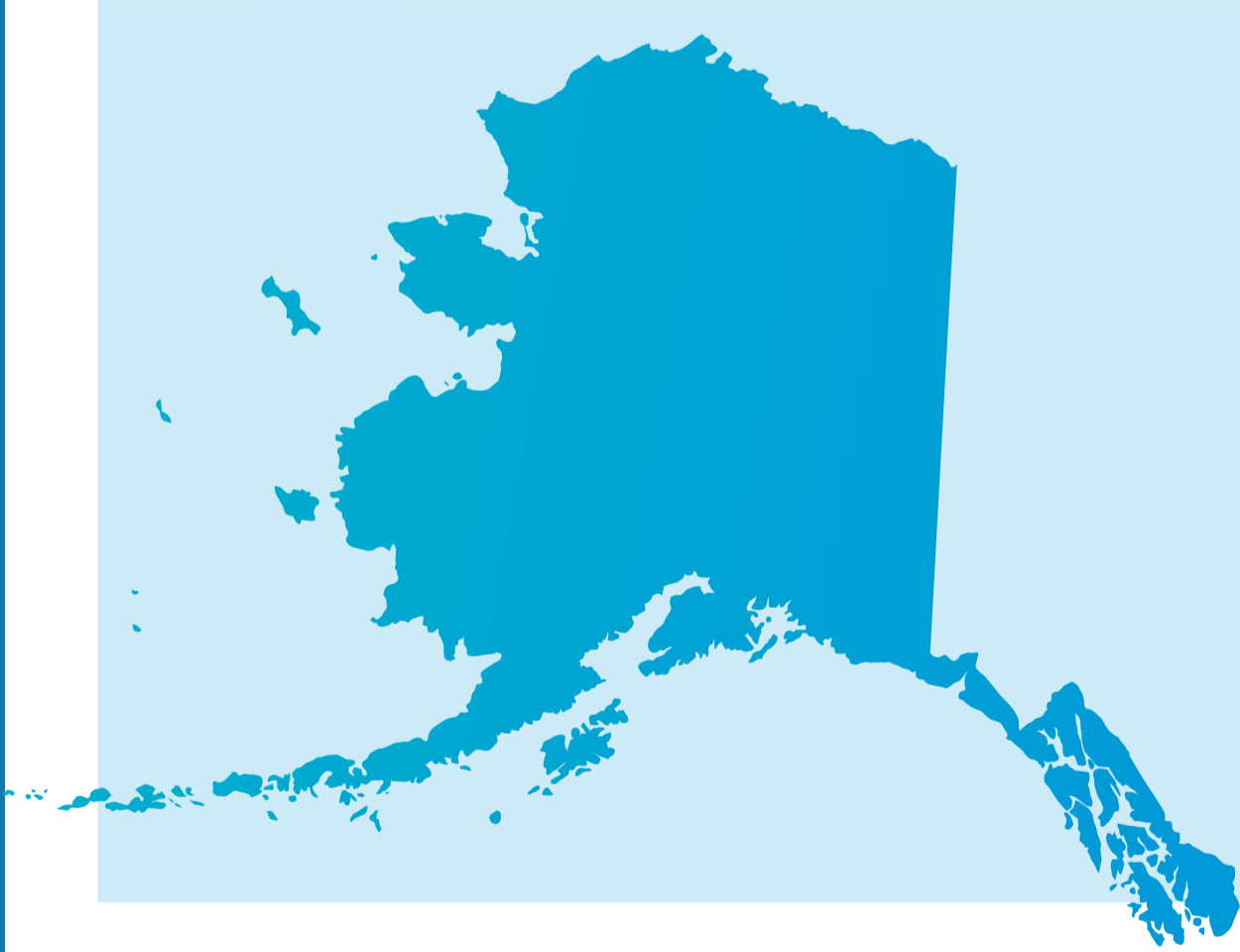
**8 panels**

**focused on improving healthcare**



Increased our Net Promoter Score (NPS) by

**11 points**



Added

**92**

**more behavioral health providers** to our Alaska network

**18**

**medical residents started rural training programs** in Washington and Alaska, funded in part by Premera Social Impact

Providence Alaska House opened

**1 new**

**permanent housing and care facility for elder Alaskans experiencing homelessness**, funded in part by Premera Social Impact



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**BLUE CROSS BLUE SHIELD OF ALASKA**

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Source: Internal reporting  
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