

INTRODUCTION TO

Hearing Care Solutions

Hearing Care Solutions (HCS) delivers quality hearing care and hearing instruments at the greatest value to meet lifestyle needs.



Through Hearing Care Solutions, members who are determined eligible for hearing aids will receive:

- Annual benefit of \$1,000 per ear, per year toward hearing aids
- Comprehensive hearing exam and hearing aid evaluation at no charge
- Fixed, discounted pricing at multiple levels of technology
- A wide selection of fully digital instruments
- Choice of up to nine major manufacturers
- Access to an HCS doctor of audiology and product specialists to respond to your client's questions
- Choice of more than 5,000 locations nationwide

All instruments purchased through Hearing Care Solutions include:

- Hearing aid fitting at no charge
- 12-month, interest-free financing, available to qualified applicants
- A 60-day evaluation period to make sure everything feels right
- One year of follow-up care at no charge, with the original provider
- Two year supply of batteries for non-rechargeable devices (up to 64 cells per ear, per year)
- Three year manufacturer's warranty, including loss, damage, and repair

To learn more and make an appointment, call HCS at **866-344-7756**, 5 a.m. to 5 p.m. Pacific Time. Or, visit hearingcaresolutions.com/contact

PREMERA | 

BLUE CROSS

An Independent Licensee of the Blue Cross Blue Shield Association

Member experience

What HCS members can expect:

- 1 Member will contact HCS through a dedicated toll-free number.
- 2 HCS will help member find an HCS establishment based on their location.
- 3 HCS will schedule an appointment with the agreed-upon provider.
- 4 The provider will take a patient history and perform a hearing evaluation at no charge. This appointment determines candidacy for hearing aid(s). If the member is a candidate for hearing aid(s), the provider will make the appropriate recommendations. Recommendations are based on lifestyle, hearing loss, and finances.
- 5 Hearing aids will be delivered to the provider's office. At a fitting appointment, the provider will check the fit. Once the fit is right, the member takes their hearing aid(s) home.
- 6 HCS will ship the first-year supply of batteries directly to the member after a 60-day evaluation period.

Hearing aid technology levels

	LEVEL I	LEVEL II	LEVEL III	LEVEL IV	LEVEL V	LEVEL VI
Average retail	\$1,000+	\$1,500	\$1,800	\$2,350	\$3,200	\$3,400
HCS discounted price	\$500	\$675	\$800	\$1,150	\$1,550	\$1,850
Benefit per ear	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000
Member price per ear	\$0	\$0	\$0	\$150	\$550	\$850

On behalf of Premera Blue Cross, Hearing Care Solutions is an independent company that provides the hearing aid benefit. Premera Blue Cross is an (HMO) plan with a Medicare contract. Enrollment depends on contract renewal.