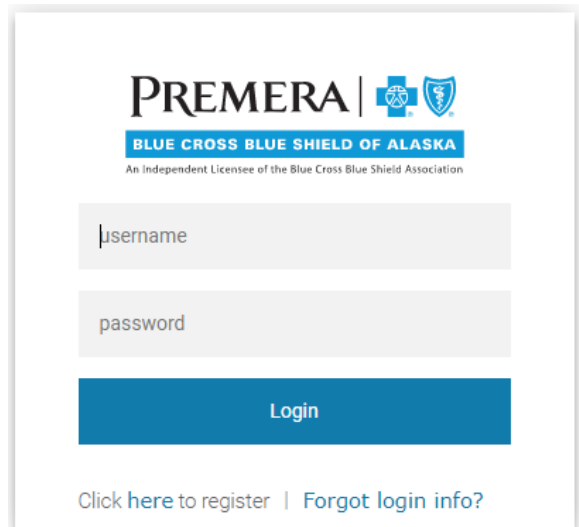


Select a PCP, step by step

HERE'S HOW TO DESIGNATE A PRIMARY CARE PROVIDER IN YOUR PREMERA ONLINE ACCOUNT

Step 1: Sign in to your account

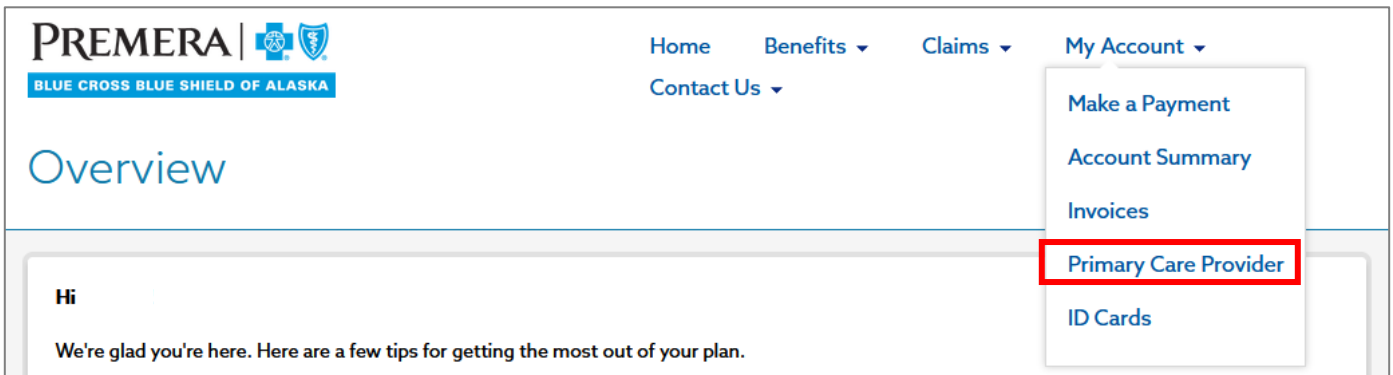
Sign in to your account at premera.com/ak/my-account. If you don't have an account, create one by selecting "Click here to register." You'll need your subscriber ID number.



The screenshot shows the Premera login page. At the top, it features the Premera logo and the text "BLUE CROSS BLUE SHIELD OF ALASKA" and "An Independent Licensee of the Blue Cross Blue Shield Association". Below this, there are two input fields: "username" and "password". A blue "Login" button is positioned below the password field. At the bottom of the form, there are two links: "Click here to register" and "Forgot login info?".

Step 2: Go to the My Account dropdown menu, then Change PCP


Once you're signed in, hover over the "My Account" dropdown menu and select "Change PCP."



The screenshot shows the Premera user dashboard. At the top left is the Premera logo and "BLUE CROSS BLUE SHIELD OF ALASKA". To the right are navigation links: "Home", "Benefits", "Claims", "My Account", and "Contact Us". The "My Account" dropdown menu is open, showing options: "Make a Payment", "Account Summary", "Invoices", "Primary Care Provider" (highlighted with a red box), and "ID Cards". Below the navigation is a "Hi" greeting and a message: "We're glad you're here. Here are a few tips for getting the most out of your plan."

Step 3: Click in the Provider/Organization Name box and select Find A New PCP →

On the Change PCP page, click into the "Provider/Organization Name" box, then click the Find A New PCP button.



Home Benefits ▾ Claims ▾ My Account ▾
Contact Us ▾

Change Primary Care Provider

Use the fields below to select or change your Primary Care Provider (PCP). Click in the Provider Name field and choose "Find a New PCP" to search all in-network PCPs.

Eligibility Benefit Dates
01/01/2022 - 12/31/2022

CHANGE MY PRIMARY CARE PHYSICIAN

Provider/Organization Name

[Find A New PCP ↗](#)

Effective Date

Reason for Change

Step 4: Search for a PCP

Use the search boxes to enter information to search for a PCP. You can search by provider type, Location, or Name—or use the Advanced Search for even more search options, such as gender, language, and more.

In the main search bar, select the "Provider" provider type to narrow by specialty. You can also search by location (zip code, city, or county) or by Provider name. Click the Find button to produce results.

After pressing Find, the results will display the provider records that fit your search criteria (up to 250 records). The provider or facility's Name and Location Address are both hyperlinks that will take you to the details page where you can view additional information.

Once you have selected the provider you would like to choose as your PCP, click the Select As PCP link.

[← Take me back](#) [Reset All](#)

Provider Type (Optional) Location Provider/Organization Name

(eg: Zip Code or City) (eg: Smith, Sally or Stroger Hospital)

[Advanced Search](#)

Step 5: Select your PCP

Once you have found the provider you want to select as your PCP, choose "Select As PCP" to the left of their name.

Showing 250 of 410661 Search Results [Download PDF](#)

Provider/Organization Name	Provider ID	Address	Phone	Network	Provider Type	Update Date
Select As PCP 600 STEWART MEDICAL GROUP PC	P0121411	600 STEWART MEDICAL GROUP PC 13206 Bothell Everett Hwy, Ste 401C, Mill Creek, WA, 98012		LEGACY2 BRONZE HSA PLANS	Provider	10/30/2022 11:52:00 PM

Step 6: Review and submit

Once you have selected your PCP, review to make sure the information is correct, then select "Request Change."

