

Shared Administration Contact List

Prefix	Trust Name	Contact Information
AGL	International Union of Operating Engineers Local 701	<ul style="list-style-type: none"> • Benefits & Eligibility: 866-697-5750 • Provider Customer Service: 800-713-5373 • Vision (VSP): 800-877-7195 • Pharmacy: 855-295-9140 • Pre-cert (MRC): 800-827-5058
EGN	International Union of Operating Engineers Locals 302 and 612	<ul style="list-style-type: none"> • Benefits & Eligibility: 877-441-1212 • Provider Customer Service: 800-713-5373 • Dental: 800-735-7053 • Pharmacy: 866-887-0234 • Vision (VSP): 800-877-7195 • Telemedicine (SwiftMD): 877-999-7943 • Pre-cert (First Choice Health): 800-986-9156
F3B	Frontier	<ul style="list-style-type: none"> • Benefits & Eligibility: 855-258-2604 • Provider Customer Service: 800-713-5373 • Pharmacy (CVS): 800-364-6331 • Pre-cert Medical: 877-867-7604
FIT	Northwest Plumbing and Pipefitting Industry Health	<ul style="list-style-type: none"> • Benefits & Eligibility: 800-331-6158 • Provider Customer Service: 800-713-5373 • Dental: 800-735-7053 • Pharmacy: 866-818-6911 • Telemedicine (Teladoc): 855-332-4059 • Pre-cert (Comagine Health): 800-783-8606
HWY	North Slope Borough School District	<ul style="list-style-type: none"> • Benefits & Eligibility: 855-265-6465 • Provider Customer Service: 800-713-5373 • Pharmacy (www.magellanrx.com): 800-424-0472 • Pre-cert: 800-388-3193
IEH	Inland Empire Teamsters Union	<ul style="list-style-type: none"> • Benefits & Eligibility: 800-872-8979 • Provider Customer Service: 800-713-5373 • Allegiant Rx Member Service: 866-888-0103 • Pre-cert: https://www.innovativecare.com/ 800-862-3338
INB	Inlandboatmen's Union	<ul style="list-style-type: none"> • Benefits & Eligibility: 800-547-4457 • Provider Customer Service: 800-713-5373 • Moda Health Rx/WPDP: 800-913-4311 • Teladoc: 855-332-4059 • Pre-cert: https://www.innovativecare.com/ 800-862-3338

		<ul style="list-style-type: none"> Innovative Care Nurseline: 800-971-2680
LIT	Puget Sound Electrical Workers Healthcare Trust	<ul style="list-style-type: none"> Benefits & Eligibility: 866-314-4239 Provider Customer Service: 800-713-5373 Dental: 800-735-7053 Pharmacy (EnvisionRxOptions): 800-361-4542 Telemedicine (Teladoc): 855-332-4059 Pre-cert: (Comagine Health) 800-783-8606
MNW	Masonry Security Plan of WA	<ul style="list-style-type: none"> Benefits & Eligibility: 866-312-4591 Provider Customer Service: 800-713-5373 Pharmacy Customer Service: 866-818-6911 Pre-cert: https://www.innovativecare.com/ 800-862-3338
MTD	Laborers AGC Trust of Montana	<ul style="list-style-type: none"> Benefits & Eligibility: 877-434-0176 Provider Customer Service: 800-713-5373 Pharmacy: 800-692-5263 /TDD: 800-899-2114 Pharmacist Only: 800-824-0898 Pre-cert: https://www.innovativecare.com/ 800-862-3338
MTU	Montana Teamsters	<ul style="list-style-type: none"> Benefits & Eligibility: 866-312-4593 Provider Customer Service: 800-713-5373 Pharmacy Services: 877-532-7912 VSP (www.VSP.com): 800-877-7195 Teladoc: 855-332-4059 Pre-cert: https://www.innovativecare.com/ 800-862-3338
NCT	Northwest Metal Crafts Trust Fund	<ul style="list-style-type: none"> Benefits & Eligibility: 866-312-4592 Provider Customer Service: 800-713-5373 Pharmacy: 800-467-2006 Pre-cert: https://www.innovativecare.com/ 800-862-3338
NQF	NW Roofers & Employers Health & Security	<ul style="list-style-type: none"> Benefits & Eligibility: 800-331-6158 Provider Customer Service: 800-713-5373 Vision (VSP): 800-877-7195 Pharmacy (EnvisionRxOptions): 800-361-4542 Pre-cert: https://www.innovativecare.com/ 800-862-3338
NXW	Northwest Ironworkers	<ul style="list-style-type: none"> Benefits & Eligibility: 866-986-1515 Provider Customer Service: 800-713-5373 Vision (www.VSP.com): 800-877-7195 Pharmacy (EnvisionRxOptions): 800-361-4542 Telemedicine (Teladoc): 855-332-4059 Pre-cert: https://www.innovativecare.com/ 800-862-3338

PBQ	Providence Health Services	<ul style="list-style-type: none"> • Benefits & Eligibility: 800-878-4445 • Provider Customer Service: 800-713-5373 • Pre-cert Medical: 800-638-0449 • Pre-cert Imaging (AIM): 800-920-1250 • Behavioral Health & Chemical Dep: 800-711-4577 • Pharmacists: 877-216-3644 • Provider RN Medical Advise Line: 800-700-0481
PPS	Puget Sound Benefits Trust	<ul style="list-style-type: none"> • Benefits & Eligibility: 800-331-6158 • Provider Services: 800-713-5373 • Teladoc: 855-332-4059 • Pharmacy: www.express-scripts.com 800-467-2006 • Pre-Cert: www.innovativecare.com 800-862-3338
R3W	Teamsters Retirees	<ul style="list-style-type: none"> • Benefits & Eligibility: 800-692-5179 • Provider Services & Prior Authorization: 888-742-1484 <ul style="list-style-type: none"> ○ premera.com/wa/provider/code-check/ ○ This group does not use eviCore. ○ This group only uses AIM for Radiation Oncology and Genetic Testing • Mail Order Pharmacy: 855-873-8739 • Teladoc: 855-332-4059 • Provider Recognition Program/GoldCard – Programs where Premera collaborates with contracted providers to manage utilization of selected medical services.
S4V	Savers Inc.	<ul style="list-style-type: none"> • Benefits & Eligibility: 833-440-4370 • Provider Services & Prior Authorization: 888-742-1484 <ul style="list-style-type: none"> ○ premera.com/wa/provider/code-check/ ○ This group does not use eviCore. • Pharmacy (Express Scripts): 800-922-1557 • Dental (Delta of WA): 800-554-1907 • Vision (VSP): 800-877-7195 • Member Support: 833-743-3224 • Member Support Espanol: 833-440-1635 • EAP: 888-371-1125 • Premera NurseLine: 800-242-2178 • Provider Recognition Program /GoldCard – Programs where Premera collaborates with contracted providers to manage utilization of selected medical services.
STJ	Stillaguamish Tribe of Indians	<ul style="list-style-type: none"> • Benefits & Eligibility: 844-573-5197 • Provider Customer Service: 800-713-5373 • Pre-cert: 877-202-6379 option 3 • Pharmacy (Optum Rx): 844-265-1719
TAP	Alaska Carpenters	<ul style="list-style-type: none"> • Benefits & Eligibility: 800-531-5357 • Provider Customer Service: 800-713-5373 • Dental Provider Customer Service: 800-735-7053 • EPIC Hearing Services: 866-956-5400 • Express Scripts Member Service: 800-935-0153

		<ul style="list-style-type: none"> ○ www.express-scripts.com ● Pre-cert (Comagine Health): 800-783-8606 ● Teledoc: 855-332-4059
TMP	Washington Teamsters	<ul style="list-style-type: none"> ● Benefits & Eligibility: 800-458-3053 ● Provider Services & Prior Authorization: 855-784-4561 <ul style="list-style-type: none"> ○ premera.com/wa/provider/code-check/ ○ This group does not use eviCore. ○ This group only uses AIM for radiation oncology and genetic testing. ● Prescription Benefits: 800-788-2949 ● Mail Order Pharmacy: 855-873-8739 ● Dental Benefits: 800-554-1907 ● Vision Benefits: 800-732-1123 ● Provider Recognition Program /GoldCard – Programs where Premera collaborates with contracted providers to manage utilization of selected medical services.
TQA	Teck American Incorporated	<ul style="list-style-type: none"> ● Benefits & Eligibility: 877-330-3759 ● Provider Customer Service: 800-713-5373 ● Pharmacy Customer Service: 866-333-2757 ● Vision (www.VSP.com): 800-877-7195 ● Dental Providers: 800-513-7177 ● EAP: 800-395-1616 ● Pre-cert: 855-240-3692
TST	Northwest Laborers	<ul style="list-style-type: none"> ● Benefits & Eligibility: 800-826-2102 ● Provider Services & Prior Authorization: 888-742-1484 <ul style="list-style-type: none"> ○ premera.com/wa/provider/code-check/ ○ This group does not use eviCore. ● Prescription Customer Service: 855-856-0535 ● Vision (www.VSP.com): 800-877-7195 ● Delta Dental of WA: 800-554-1907 ● Willamette Dental: 855-433-6825 ● Premera 24-hour NurseLine: 800-274-0411 ● Teladoc: 855-332-4059 ● Provider Recognition Program /GoldCard – Programs where Premera collaborates with contracted providers to manage utilization of selected medical services.
UMX	United Employees Benefit Trust	<ul style="list-style-type: none"> ● Benefits & Eligibility: 800-223-2449 ● Provider Customer Service: 800-713-5373 ● Pharmacy (www.maxorplus.com): 877-829-9961 ● Teladoc: 855-332-4059 ● Pre-cert (www.innovativecare.com): 800-862-3338 ● Innovative Care Nurseline: 800-845-8905

W3H	Washington & Idaho Operating Engineers	<ul style="list-style-type: none"> • Benefits & Eligibility: 800-351-6480 • Provider Customer Service: 800-713-5373 • Pharmacy Customer Care: 855-295-9140 • VSP Group #U320 (www.VSP.com): 800-877-7195 • SwiftMD (Telemedicine): 833-794-3863 • Pre-cert: https://www.innovativecare.com/ 800-862-3338
YSJ	Providence St. Joseph	<ul style="list-style-type: none"> • Benefits & Eligibility: 800-878-4445 • Provider Customer Service: 800-713-5373 • Pre-cert Medical: 800-638-0449 • Pre-cert Imaging (AIM): 800-920-1250 • Behavioral Health & Chemical Dep: 800-711-4577 • Pharmacists: 877-216-3644 • Provider RN Medical Advise Line: 800-700-0481
ZFF	Spokane Fire Fighters Benefits Trust	<ul style="list-style-type: none"> • Benefits & Eligibility: 888-563-0665 • Provider Customer Service: 800-713-5373 • Pharmacy (Save-Rx): 800-228-3108 • Teladoc: 855-332-4059 • Pre-cert: https://www.innovativecare.com/ 800-862-3338