


About this document

What's the Health Connect Plan?

The Health Connect Network


- Eastside Health Network (EHN): EvergreenHealth, Overlake Hospital Medical Center, and local, independent practices
- Microsoft Living Well Health Center: Microsoft's onsite clinic located on the Microsoft Redmond campus
- Kinwell Health
- Allegro Pediatrics
- Seattle Children's Hospital specialists

Member ID cards




PREMERA
BLUE CROSS

An Independent Licensee of the Blue Cross Blue Shield Association



Microsoft



PREMERA
BLUE CROSS

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Member

Prefix Identification # Suffix

YMJ

Primary Care Office Visit \$29 Copay (Health Connect Network)
Specialist Office Visit \$49 Copay (Health Connect Network)
Emergency Room \$59 Copay

	Health Connect Network	Extended Network (Heritage)	Out of Network (OCN)
Deductible			
Individual	\$0	\$1000	\$1000
Family	\$0	\$3000	\$3000

Note: Extended/OON Deductible is Shared

Out of Pocket Max (OOP)

	Individual	\$2000	\$2000
Family	\$6000	\$6000	\$6000

Note: Health Connect/Extended/OON OOP is Shared

Premiera Dental YES


Customer Service 800-676-1111
TTY 711
microsoft@premera.com

Provider BlueCard Eligibility 800-676-BLUE (2583)
24-Hour Nurse Line 855-385-0952

MEMBERS: Pre-Approval (prior authorization) may be required for some services/drugs. For higher benefit level consideration, this plan may require a waiver from your PCP for services outside the Health Connect Network. Please contact Premiera's Microsoft-dedicated customer service with questions.

Reltail Rx \$10 / \$30 / \$60
Mail Order Rx \$10 - \$20 / \$60 / \$120

Rx



Premiera Blue Cross
P.O. Box 91059
Seattle, WA 98111-9159

Visit aka.ms/benefits or www.premiera.com for coverage details, online services, and health-related information

08/12/2024

Waivers

Health Connect Plan members can see any provider in the Health Connect network at the Health Connect Plan network benefit level which is the lowest out-of-pocket cost. Members can also get care outside of the Health Connect Network through the Heritage Extended network. They can work with their Health Connect Plan provider (PCP or specialist) to submit a waiver to Premiera for coverage of needed services. With a waiver, the member will pay at the Health Connect Plan network benefit level. If a member sees a provider in the Heritage Extended network without a waiver, they'll pay at a higher cost.

How to submit a waiver:

- Microsoft Living Well Health Center, Kinwell Health, and Allegro Pediatric providers must submit all waivers using Premiera's online waiver tool. A training video is available under the "Resources" bar on the Health Connect Plan provider homepage.
- EHN providers will submit waivers through the regular EHN process.
- Waiver requests must be submitted before the patient's visit to a provider in the Heritage Extended network to have services covered at the Health Connect Plan Network benefit level.

Services that don't need a waiver:

Some services might not be available in the Health Connect network. Members can receive the following services from a Heritage Extended network provider at the Health Connect Plan benefit level:

- Acupuncture
- Applied Behavior Analysis (ABA)
- Audiology
- Chiropractic care
- Diagnostic services
- Durable medical equipment
- Hearing aids
- Labs and X-rays
- Message therapy
- Mental health and chemical dependency treatment
- Naturopathic care
- Nutrition therapy
- Optometry
- Physical, occupational, and speech therapy
- Transgender services and transplants

Urgent care

- Patients have access to a 24-Hour Nurse Line at no cost.
- Members pay a \$40 copay when visiting one of the 12 urgent care centers in the Health Connect Plan network.
- Services from urgent care centers outside of the member's network will have higher deductibles and coinsurance.

Member benefits

	Health Connect network	Extended network (Heritage network)
Copay	\$20 Primary Care Provider and behavioral health office visits, \$40 specialty and other office visits	N/A
Deductible	\$0	\$1,000 individual / \$3,000 family
Coinsurance	Covered at 90%	Covered at 60% after deductible
Out-of-pocket maximum	\$2,000 individual / \$6,000 family (Copay, deductible, and coinsurance amounts for Health Connect and Extended network providers all apply to out-of-pocket maximum)	\$2,000 individual / \$6,000 family