

Microsoft Health Programs

Expert Medical Opinion (EMO)	Advance Medical	
Expert medical advice for patients facing an important, complex medical decision		
Second opinion regarding treatment and clarification of diagnosis		
Who to refer:		
Microsoft employees, spouses, children, and parents/parents-in-law		
Contact information:		
800-676-1411	https://advance-medical.net/Microsoft	

Telehealth visits	Teladoc*
 Connect by phone or virtual visit to a U.S. licensed provider for non-urgent conditions like the flu, allergies, sinusitis, etc. Available 24/7, 365 days/year 	
Who to refer: • Microsoft employees and family members	
Contact information:	
855-332-4059	www.teladoc.com/premera
*For more information on virtual care providers, visit aka.ms/benefits or contact Premera at 800-676-1411	

Diabetes management	Livongo	
Unlimited test strips and other supplies, including a meter, shipped directly to the patient at no cost		
Personalized coaching and support		
Who to refer:		
Microsoft employees and family members 13+ with diabetes (type 1 or type 2)		
Contact information		
800-676-1411	go.livongo.com/Microsoft	

Diabetes prevention	Livongo	
A cellular-connected scale that uploads readings to a personal online account		
Unlimited coaching and support via phone, text, e-mail, or the mobile app		
Who to refer:		
 Microsoft employees and family members 18+ who meet pre-diabetes criteria followed by the Centers for Disease Control (CDC) 		
Contact information		
800-676-1411	go.livongo.com/Microsoft	

A cellular-enabled blood pressure cuff that uploads blood pressure readings to a personal online account
 Unlimited coaching and support via phone, text, e-mail, or the mobile app
 Who to refer:
 Microsoft employees and family members 18+ who have hypertension
 Contact information
 800-676-1411
 go.livongo.com/Microsoft

Maternity support
 A digital health platform to help navigate pregnancy, postpartum, adoption, surrogacy, and returning to work
 Personalized coaching and support
 Who to refer:
 Microsoft employees and family members
 Contact information
 800-676-1411
 https://get.mavenclinic.com/2021-microsoft/

Annual reimbursement up to \$1,200 toward eligible items and services that promote physical, mental, emotional, and financial wellbeing: Gym membership, financial planning, exercise equipment, fitness/mindfulness apps, etc.
 Who to refer:

 Microsoft employees

 Contact information:

 Contact Microsoft HR for more information
 Visit aka.ms/benefits or email Benefits@Microsoft.com

Tobacco cessation

Self-help materials and information about quitting tobacco use
Over-the-phone sessions with cessation counselors

Who to refer:
Microsoft employees and family members, age 18+

Contact information:
866-784-8454

Personal health support Individual support from a clinician to coordinate care and navigate the healthcare system Typically for patients with a complex medical condition and/or experience surgery/hospitalization Who to refer: Microsoft employees and family members Contact information: 888-742-1479 Email Case.Management@Premera.com

Microsoft CARES Employee Assistance Program (EAP)	Wellspring	
• In-person and over-the-phone counseling and support for issues related to stress management, work-life balance,		
childcare and parenting, family and relationships, mental and emotional health, etc.		
Who to refer:		
Microsoft employees and family members		
Contact information:		
800-553-7798	www.microsoftcares.com (user name: MSCARES)	

Parent support for children with learning or behavior challenges, or developmental disabilities Online program that supports families caring for children with learning or behavioral challenges, or developmental disabilities Includes parent education, care coordination, peer support, progress reports, and tele-consultations Who to refer: Microsoft employees and family members Contact information: 877-988-8871 Email support@rethinkbenefits.com

Additional programs and services:	Contact information:
Autism/ABA therapy	Premera, 800-676-1411
Weight management	
Respite benefits (non-hospice)	
Nutritional therapy/counseling	
Infertility treatment	Progyny, 888-203-5066
Childcare Assistance	Visit aka.ms/benefits or email Benefits@Microsoft.com
Back-up Care Advantage Program	
Group legal	
On-site flu shots and mammograms (employees and	
spouses only)	
Adoption assistance	