

# 2022 Medicare Advantage Plans

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# Plan regions

## Eastern Washington

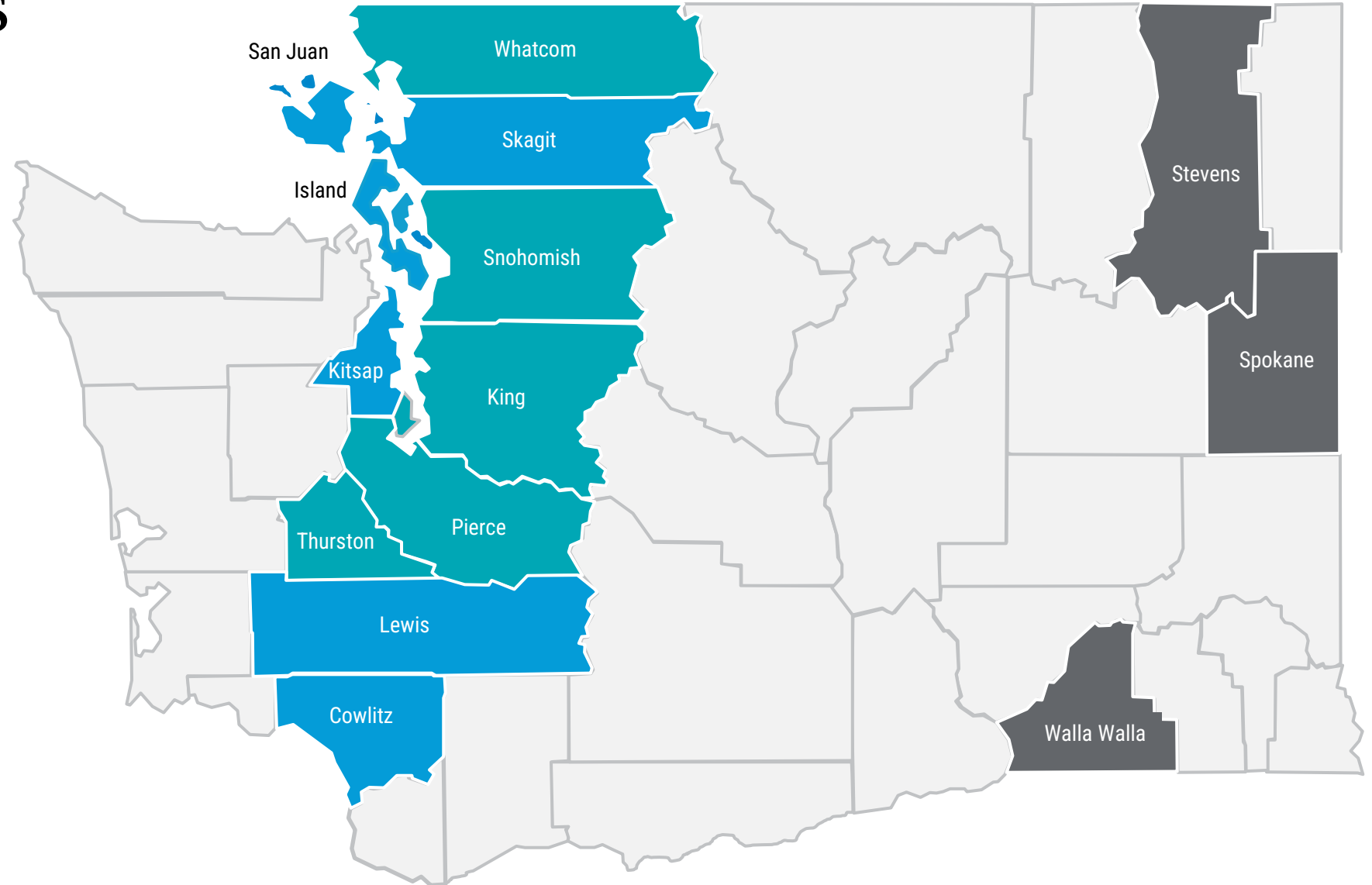
Spokane  
Stevens  
Walla Walla

## Western WA Region One

King  
Pierce  
Snohomish  
Thurston  
Whatcom

## Western WA Region Two

Cowlitz  
Island  
Kitsap  
Lewis  
San Juan  
Skagit



# 2022 Premera Blue Cross HMO plans

Plan Benefits	HMO	Peak + Rx (HMO)	Total Health (HMO)	Sound + Rx (HMO)	Alpine (HMO)	Classic (HMO)	Charter + Rx (HMO)	Classic Plus (HMO)
<b>Dental</b>	Included	Included	Included	Included	Included	Included	Included	Included
<b>Premium</b>	\$0	\$0	\$24	\$35	\$24	\$55	\$151	\$191
REGION ONE: King, Pierce, Snohomish, Thurston, Whatcom	<b>X</b>	<b>X</b>		<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
REGION TWO: Island, Lewis, San Juan, Skagit, Kitsap, Cowlitz	<b>X</b>					<b>X</b>		
Walla Walla	<b>X</b>		<b>X</b>			<b>X</b>		
Spokane	<b>X</b>		<b>X</b>					
Stevens			<b>X</b>					

# Added benefits for 2022

Added Benefit	Classic HMO, Total Health HMO	HMO, Sound +Rx HMO, Peak + Rx HMO	Alpine	Charter + Rx, & Classic Plus HMO
<b>Routine acupuncture services</b>				Not covered
Number of allowed annual visits	10	6	12	
Copay	\$20	\$20	\$20	
<b>Routine chiropractic services</b>				Not covered
Number of allowed annual visits	10	6	12	
Copay	\$20	\$20	\$20	
<b>Routine Naturopathic services</b>		Not covered		Not covered
Number of allowed annual visits	6	N/A	25	
Copay	\$30	N/A	\$30	

# Medicare Advantage HMO plans

## All Premera MA plans are HMO plans this means:




- Members can only access care from providers in our MA provider network.
- The primary care provider (PCP) is responsible for submitting referrals for care from specialists.

## Prior Authorizations

- A prior authorization is required for some non-emergent care services.
- Members who don't receive a prior authorization for some non-emergent services may be required to pay 100 percent of the costs.

# Check the member's ID card

- All Medicare Advantage cards have the ID prefix, ZNP.
- All contact phone numbers are on the back of the card.
- Member PCP and designated clinic are on the back of the card.
- The information needed for prescriptions processing is on the back right hand side of the card.

 <p><b>PREMERA</b>     <b>BLUE CROSS</b>  <small>An Independent Licensee of the Blue Cross Blue Shield Association</small></p>		<p>&lt;Name of specific plan&gt;</p>	
<p>Enrollee Name  <b>FIRST M LASTNAME JR</b></p>		<p>Plan &lt;H7245 XXX&gt;</p>	
<p>Enrollee ID</p>		<p>Medical Network  <b>Medicare Advantage</b></p>	
<p>Prefix  <b>ZNP 123456789</b></p>	<p>PC  <b>00</b></p>	<p>RXBIN: 004336  RXPCN: MEDDADV  RXGRP: RX8644  RXID: 12345678900</p>	
<p>Health Plan (80840) &lt;0000000000&gt;</p>		<p>Issued:  <b>MM/YYYY</b></p>	
<p>Group Number  <b>12345</b></p>		<p>Members: <a href="http://www.premera.com/MA">www.premera.com/MA</a></p> 	
<p>&lt;DENTAL, VISION, HEARING&gt; <b>MEDICARE ADVANTAGE IHMO</b></p>		<p>Premera Blue Cross  An Independent Licensee of the Blue Cross Blue Shield Association</p> <p>Use of this card is subject to terms of applicable contracts, conditions and use agreements.</p> <p>Providers outside of WA, local plan.</p> <p><b>Mail Provider claims to:</b>  Premera Blue Cross  PO Box 91059  Seattle, WA 98111-9159</p> <p>&lt;first/last name&gt;  &lt;Designated Clinic&gt;</p>	
		<p><b>Customer Service: 888-850-8526</b>  TTY/TDD: 711</p> <p>PCP: &lt;XXX-XXX-XXXX&gt;  Mental health/substance abuse treatment: 844-884-1855  Dental Inquiries: 888-850-8526  Vision/Hearing Inquiries: 888-850-8526  24/7 Nurseline: 855-339-8123  Medical Authorizations: 855-339-8127  Dental Provider Service: 855-612-7477  Pharmacist Call: 866-693-4620</p>	

# Delegated providers

- Some provider groups are delegated to provide utilization and claims management services for our members.
- For patients who've selected a PCP associated with the following groups, it's important that you contact the group before providing services that require referral, authorization, or admission.

The following providers manage UM and claims for our Medicare Advantage members:

**Optum Care Network:**  
Physician Care Network/Polyclinic,  
Northwest Physicians Network,  
The Everett Clinic

Physicians of Southwest  
Washington (PSW)

Seoul Medical Group

The name of the designated clinic is on the [back of the member ID card](#).



# Primary care provider (PCP) selection during enrollment

Members can specify their PCP choice on the enrollment application; if they don't:

- A member is auto assigned a PCP based on their home address.
- A letter is mailed to the member with the name of the PCP that was auto selected.
- The ID card will show the PCP that was auto selected.
- Members can call customer service and change their PCP at any time.

# Medicare Advantage PCP

- Members are required to select a PCP.
- Only in-network providers can be assigned as PCPs.
- If a member changes their PCP, that change will be effective on the first of the following month.
- Referrals are required for services from a specialist.

PCP types	
Geriatric physician	General practice
Internal medicine	Family practice
Pediatrician	ARNP or PA

# Identifying a member's PCP

- Look for the PCP name and designated clinic on the back of the member's card.
- Use the eligibility and benefits tool on the MA provider website.
- Use electronic 270/271 inquiry transactions.
- Call the customer service phone number on the back of the card.

# Contact information for Medicare Advantage

Department	Phone Number
Medicare Advantage homepage, Find A Doctor, and forms	800-722-9780
General information, member benefits, claims payment questions, pharmacy policy questions, drug list questions, and more	888-850-8526