2020 Medicare Advantage Plans
Contents

About our plans
Identifying members
Primary and delegated providers
County Expansion

**Current**
- Whatcom
- Skagit
- Snohomish
- King
- Pierce
- Thurston
- Lewis
- Spokane
- Stevens

**New for 2020**
- Island
- San Juan
- Walla Walla
## 2020 Premera Blue Cross HMO plans

<table>
<thead>
<tr>
<th>Plan Benefits</th>
<th>HMO</th>
<th>Peak + Rx</th>
<th>Core HMO</th>
<th>Total Health</th>
<th>Sound + Rx</th>
<th>Alpine</th>
<th>Classic</th>
<th>Core Plus NEW</th>
<th>Charter + Rx</th>
<th>Classic Plus</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Dental</strong></td>
<td>Optional Dental Rider</td>
<td>Optional Dental Rider</td>
<td>Optional Dental Rider</td>
<td>Embedded Dental</td>
<td>Embedded Dental</td>
<td>Not Available</td>
<td>Embedded Dental</td>
<td>Embedded Dental</td>
<td>Embedded Dental</td>
<td>Embedded Dental</td>
</tr>
<tr>
<td><strong>Premium</strong></td>
<td>$0</td>
<td>$0</td>
<td>$12</td>
<td>$24</td>
<td>$40</td>
<td>$42</td>
<td>$55</td>
<td>$75</td>
<td>$150</td>
<td>$190</td>
</tr>
<tr>
<td>King, Pierce, Snohomish, Thurston</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Lewis</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Island, San Juan, Walla Walla</td>
<td></td>
<td></td>
<td>NEW</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Skagit</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Whatcom</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>NEW</td>
<td></td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Spokane</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Stevens</td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
**Medicare Advantage HMO plans**

All Premera MA plans are HMO plans this means:

- Members may only access care from providers in our MA provider network
- The primary care provider (PCP) is responsible for submitting referrals for care from:
  - Specialists
  - Hospitals
  - Skilled nursing facilities
  - Home health care agencies

**Prior Authorizations**

- A prior authorization is required for some non-emergent care services
- Members who don’t receive a prior authorization for some non-emergent services may be required to pay 100 percent of the costs
Check the member’s ID card

- All Medicare Advantage cards have the ID prefix, ZNP
- If the member also has dental, vision, or hearing benefits, it will be listed on the bottom of the card
- All contact phone numbers are on the back of the card
- Member PCP and designated clinic are on the back of the card
- The information needed for prescriptions processing is on the back right hand side of the card
Delegated providers

• Some provider groups are delegated to provide utilization and claims management services for our members.

• For patients who’ve selected a PCP associated with the following groups, it’s important that you contact the group before providing services that require referral, authorization, or admission.

The following providers manage UM and claims for our Medicare Advantage members:

- Physicians of Southwest Washington (PSW)
- Physicians Care Network
- Seoul Medical Group

The name of the designated clinic is on the back of the member ID card.
Delegated providers

The following providers manage only UM for our Medicare Advantage members:

- The Everett Clinic
- Northwest Physicians Network (NPN)

The name of the designated clinic is on the back of the member ID card.
Primary care provider (PCP) selection during enrollment

Members can specify their PCP choice on the enrollment application; if they don’t:

• A letter is mailed to the member requesting a call to customer service with PCP selection
• The ID card will reflect “PCP not chosen”
• If the member doesn’t call Premera with their PCP selection, one will be assigned to them
• Their assigned PCP will be determined by proximity to home address
Medicare Advantage PCP

- Members are required to select a PCP
- Only in-network providers can be assigned as PCPs
- If a member changes their PCP, that change will be effective on the first of the following month
- Referrals are required for non-PCP services

<table>
<thead>
<tr>
<th>PCP types</th>
<th>Examples of services that don’t require a referral</th>
</tr>
</thead>
<tbody>
<tr>
<td>Geriatric physician</td>
<td>Routine women’s health</td>
</tr>
<tr>
<td>General practice</td>
<td>Flu shots and pneumonia vaccines</td>
</tr>
<tr>
<td>Internal medicine</td>
<td>Routine vision exams</td>
</tr>
<tr>
<td>Family practice</td>
<td></td>
</tr>
<tr>
<td>Pediatrician</td>
<td></td>
</tr>
<tr>
<td>ARNP or PA</td>
<td></td>
</tr>
</tbody>
</table>
Identifying a member’s PCP

• Look for the PCP name and designated clinic on the back of the member’s card

• Use the eligibility and benefits tool on the MA provider website

• Use electronic 270/271 inquiry transactions

• Call the customer service phone number on the back of the card.
Thank You