

CREDENTIALING MATRIX — PRACTITIONERS AND PROVIDERS

Applies to all products and regions

Each Practitioner and Provider must be credentialed and/or recredentialed unless otherwise noted.

This credentialing program follows the difference between an Independent Relationship versus Independent Contract.

Credentialing Items	MD/DO	DPM	DDS/DMD	DC	Licensed Midwives/Midwifery	Other Practitioners Credentialed	Other Practitioners Credentialed	Practitioners/Providers Generally Not Credentialed:
Scope of Practitioners and Providers Credentialed and not Credentialed	Physician	Doctor of Podiatric Medicine	Dentist	Chiropractor	<ul style="list-style-type: none"> Nurse Practitioner NP, ARNP, ARNP CNM, CNM, NMNP Lay/Direct Entry Midwife 	<ul style="list-style-type: none"> Optometrist Psychologist Physical Therapist Occupational Therapist Audiologist Speech Therapist Master Level Therapist (MLT) Genetic Counselor Nurse Practitioner NP, ANP, ARNP, FNP, GNP, PNP, PMHNP, WHCNP Physician Assistant Pharmacist 	<ul style="list-style-type: none"> East Asian Medicine (Acupuncturist) Massage Therapist Naturopath Registered/Licensed Dietitian & Nutritionist Denturists (eff 01.01.24) 	<ul style="list-style-type: none"> Registered Nurse Clinical Nurse Specialist Licensed Practical Nurse Respiratory Therapist Certified Diabetic Educator Optician Registered Counselor Surgical Technologist Surgical Assist Residency Physician Radiology Facility Radiology Technicians Sleep Study Labs Cardiac Catheter Labs Dialysis Centers Radiation Oncology Centers Practitioner practicing exclusively in a BHA (MLT, MD, DO, Psychologist) Hospital/Facility Based Practitioner Child Birthing Center Home Sleep Testing Chemical Dependency Counselors <p>See clarifications and exceptions below</p>
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Credentialing Items	MD/DO	DPM	DDS/DMD	DC	Midwives/Midwifery	Other Practitioners Credentialed	Other Practitioners Credentialed	Practitioners/Providers Generally Not Credentialed:
Professional Disclosure Questions	YES	YES	YES	YES	YES	YES	YES	NO
License and/or Certification verification (via state licensing agency)	YES	YES	YES	YES	YES	YES	YES	NO
*DEA Certificate or DEA Coverage Plan <i>Verify if they indicate DEA Certificate</i>	YES	YES	YES	NO	NO	As Applicable	As Applicable	NO
Education	Residency or letter from State Licensing Board	Residency or letter from State Licensing Board	Residency or letter from State Licensing Board	Chiropractic College or letter from State Licensing Board	Professional School or letter from State Licensing Board	Professional School or letter from State Licensing Board	Professional School or letter from State Licensing Board	NO
*Board Certification <i>Verify if they indicate board certified.</i>	As applicable	As applicable	As applicable	Not Required	As Applicable	As Applicable	As Applicable	NO
Work History	5 years	5 years	5 years	5 years	5 years	5 years	5 years	NO
Malpractice	\$1/3 MIL	\$1/3 MIL	\$1/3 MIL	\$200/600 Thousand	\$1/3 MIL	\$1/3 MIL: All NPs, PA acting as PCP \$1/1 MIL: All others	\$1/1 MIL	NO
Past five years malpractice settlements (via NPDB)	YES	YES	YES	YES	YES	YES	YES	NO
Admitting Privileges or Inpatient Coverage Plan	YES	YES	YES Oral-Maxillofacial Surgeon with medical contract only	NO	YES Midwife without admitting privileges must complete the Company's Coverage Form.	YES Nurse Practitioner acting as a PCP or OB/Gyn PA acting as a PCP or OB/Gyn	NO	NO
State sanctions, restrictions on licensure and/or limitations (via NPDB or state licensing agency including all states where practitioner has worked)	YES	YES	YES	YES	YES	YES	YES	NO

Credentialing Items	MD/DO	DPM	DDS/DMD	DC	Midwives/Midwifery	Other Practitioners Credentialed	Other Practitioners Credentialed	Practitioners/Providers Generally, Not Credentialed:
Medicare/Medicaid Sanctions (via NPDB)	YES	YES	YES	YES	YES	YES	YES	NO
Monitoring of Sanctions, Complaints & Quality Issues	YES	YES	YES	YES	YES	YES	YES	NO

YES = required as part of the credentialing process.

Credentialing Clarifications and Exceptions

Important Note: If a practitioner's individual name is listed in a directory they must be credentialed.

Master Level Therapist (MLT): includes Licensed/Certified **Social Workers**; Licensed **Family/Marriage Therapists**; and Licensed **Professional Counselors**.

Behavioral health practitioners: includes **Psychiatrists** and other physicians, **Addiction medicine specialists**, **Doctoral or master's-level psychologists**, **Master's-level clinical social workers**, **Master's-level clinical nurse specialists** or **psychiatric nurse practitioners** and other behavioral healthcare specialists.

Nurse Practitioner: Credentialing required if practice is independent or practices as a PCP. (PCP specialties are Family Practice, Pediatrics, General Internists, General Practice, and Pediatric, Adult, and Family Nurse Practitioners.)

Nurse Practitioner – Midwifery or OBG specialty: Credentialing required.

Physician Assistant: Credentialing required if contracted with Blue Cross Blue Shield of Alaska. Credentialing required if PCP and listed in a directory. Credentialing required if group or individual requests being listed in a directory.

Certified Registered Nurse Anesthetist, Registered Nurse First Assist: Credentialing required if group or individual requests being listed in a directory.

Midwives: Credentialing required for all Midwives regardless of whether their practice is dependent or independent. Credentialing is **not** required for Midwives who only provide GYN services and are under the auspices of a physician.

Hospital/Facility Based: Not credentialed if practice is inpatient within a hospital/facility-based setting.
(Includes Pathologist, Radiologist, Anesthesiologist, Emergency Room Physician, Hospitalist, Urgent Care, Neonatologist, Surgical Assistant, etc.)

Board Certification: Board certification will be verified if disclosed on the credentialing or recredentialing application.

DEA/DEA Coverage Plan: Verified when received. Must be for the state or states in which the practitioner is providing services to members.

See Credentialing Desk Procedure: 'Non-Credentialed Practitioner/Provider Types – Includes Exceptions' for further clarifications.