

FOR BENEFIT ADMINISTRATORS OF PREMERA BLUE CROSS GROUP MEDICAL PLANS

Changes to Heritage Prime and Heritage Signature networks start Jan. 1, 2017

Starting Jan. 1, 2017, CHI Franciscan Health and Providence Health & Services, which includes Swedish Health Services, Swedish Edmonds, and PacMed systems, will not be part of the Heritage Prime and Heritage Signature networks offered by Premera medical plans. These changes impact only Providence and CHI Franciscan in Washington state.

Although Harrison Medical Center, The Doctors Clinic, and Franciscan Medical Group in Kitsap County are affiliated with CHI Franciscan Health, they will remain part of the Heritage Prime and Heritage Signature networks to ensure members have in-network options for care.

The Heritage Signature network is used by Premera's small group plans (1-50). The Heritage Prime network is available to Premera's large group customers (51+).

Key facts

- Employees with the Heritage Prime or Heritage Signature network will have access to more than 33,000 providers across Washington state. These providers share our commitment to quality care, managed costs, and a better customer experience.
- If an employee is in the middle of care with a CHI Franciscan Health or Providence hospital, facility, or physicians' group on Jan. 1, 2017, Premera will work with them and their doctor to determine if continuity of care is needed. Employees are encouraged to contact customer service for help.
- If an employee tries to schedule an appointment in 2017 with a CHI Franciscan Health or Providence provider, they should be informed by the provider that they are not in network for Prime or Signature.
- If an employee chooses to receive non-emergency care from a CHI Franciscan Health or Providence doctor or facility in 2017, claims will process as out-of-network, but there will be no balance billing.
- An employee's out-of-pocket costs will be lower if they choose a doctor or hospital that is within their network.
- Employees can use the Find a Doctor tool at premera.com to find doctors, clinics, and hospitals that are in the network listed on their member ID card.

Your options

If it is important for your group to maintain access to Providence Health & Services in 2017, you should consider a plan that uses the Heritage network, our broadest provider network.

Groups will save money and maintain access to a large network of providers by using Heritage Prime or Heritage Signature.

Please reach out to your producer or Premera sales executive to discuss your options.

Heritage Prime and Heritage Signature networks starting Jan. 1, 2017

The chart below shows the hospitals and major practices within the CHI Franciscan Health and Providence Health & Services systems that will be out of the Heritage Prime and the Heritage Signature networks on Jan. 1, 2017. The chart also highlights options that will remain within the networks. This is only a partial list of the providers within the networks.

Locations		In Network	Out of Network
EASTSIDE	Hospitals	Evergreen, Overlake	Swedish Issaquah
	Practices	Evergreen Medical Group, Overlake Medical Clinic, Children's University Medical Group, OIMA (Overlake Internal Medicine Associates)	Swedish Physicians
KITSAP COUNTY	Hospitals	Harrison Medical Center*	No hospital exclusions
	Practices	Harrison Medical Center*, The Doctors Clinic*, Franciscan Medical Group*	No practice exclusions
LEWIS COUNTY	Hospitals	Morton General Hospital, Morton Medical Center, Steck Medical Center	Providence Centralia Hospital
	Practices	Morton Medical Center, Steck Medical Center	Providence Medical Group
OLYMPIA	Hospitals	Capital	Providence St. Peter Hospital
	Practices	Capital Physicians	Providence Medical Group
SEATTLE	Hospitals	Virginia Mason, Northwest, Children's, UW, Harborview, Seattle Cancer Care Alliance	Swedish Health Services (First Hill, Cherry Hill, Ballard, Mill Creek and Redmond campuses)
	Practices	Polyclinic, Virginia Mason, Northwest Medical Clinics, Children's University Medical Group	Swedish Physicians, Providence Health Systems, Pac Med
SNOHOMISH COUNTY	Hospitals	Cascade, Valley General	Providence Everett, Swedish Edmonds
	Practices	The Everett Clinic, Western Washington Medical Group, Cascade Valley Physicians, Edmonds Family Medicine	Providence Physicians, Swedish Edmonds Professional Groups
SOUTH KING COUNTY	Hospitals	Valley Medical (Renton), MultiCare (Auburn)	Highline Medical Center, St. Francis Hospital
	Practices	Valley Medical Center, MultiCare Professional Groups	CHI Franciscan Health System Providers and Medical Groups
SPOKANE and surrounding area	Hospitals	Rockwood Health System Deaconess Hospital and Valley Hospital	Sacred Heart Medical Center, Holy Family Hospital, Kootenai Medical Center, Providence St. Joseph's Hospital (Stevens County), Providence Mt. Carmel Hospital (Ferry County), Inland Northwest Health Services/St. Luke's Rehabilitation Institute
	Practices	Rockwood Clinic, Cancer Care Northwest, Columbia Medical Associates, Spokane Digestive Disease	Providence Health & Services PMG (Providence Medical Groups), includes Stevens County & Ferry County providers
TACOMA (Pierce County)	Hospitals	MultiCare including Tacoma General, Mary Bridge, Good Samaritan, Auburn Medical Center	St. Anthony Hospital, St. Clare Hospital, St. Elizabeth Hospital, St. Joseph Hospital
	Practices	Multicare Professional Groups	CHI Franciscan Health System Providers and Medical Groups
TRI-CITIES/WALLA WALLA	Hospitals	Kennewick General Hospital (Trios Health), Walla Walla General	Kadlec, Lourdes, Providence St. Mary Medical Center, Providence SE Washington (Providence Medical Group – Walla Walla)
	Practices	Kennewick General Hospital Physician Clinics, TriCity Orthopedic, Walla Walla Medical Group	Kadlec Clinic LLC, Our Lady of Lourdes Medical Clinics, Columbia Basin Oncology & Hematology
YAKIMA	Hospitals	Yakima Valley Memorial Hospital, Yakima Regional Medical & Cardiac Center	No hospital exclusions
	Practices	Yakima Memorial Physicians	No practice exclusions

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