FOR BENEFIT ADMINISTRATORS OF PREMERA BLUE CROSS GROUP MEDICAL PLANS

Changes to Heritage Prime and Heritage Signature networks start Jan. 1, 2017

Starting Jan. 1, 2017, CHI Franciscan Health and Providence Health & Services, which includes Swedish Health Services, Swedish Edmonds, and PacMed systems, will not be part of the Heritage Prime and Heritage Signature networks offered by Premera medical plans. These changes impact only Providence and CHI Franciscan in Washington state.

Although Harrison Medical Center, The Doctors Clinic, and Franciscan Medical Group in Kitsap County are affiliated with CHI Franciscan Health, they will remain part of the Heritage Prime and Heritage Signature networks to ensure members have in-network options for care.

The Heritage Signature network is used by Premera's small group plans (1-50). The Heritage Prime network is available to Premera's large group customers (51+).

Key facts

- Employees with the Heritage Prime or Heritage Signature network will have access to more than 33,000 providers across Washington state. These providers share our commitment to quality care, managed costs, and a better customer experience.
- If an employee is in the middle of care with a CHI Franciscan Health or Providence hospital, facility, or physicians' group on Jan. 1, 2017, Premera will work with them and their doctor to determine if continuity of care is needed. Employees are encouraged to contact customer service for help.
- If an employee tries to schedule an appointment in 2017 with a CHI Franciscan Health or Providence provider, they should be informed by the provider that they are not in network for Prime or Signature.
- If an employee chooses to receive non-emergency care from a CHI Franciscan Health or Providence doctor or facility in 2017, claims will process as out-of-network, but there will be no balance billing.
- An employee's out-of-pocket costs will be lower if they choose a doctor or hospital that is within their network.
- Employees can use the Find a Doctor tool at premera.com to find doctors, clinics, and hospitals that are in the network listed on their member ID card.

Your options

If it is important for your group to maintain access to Providence Health & Services in 2017, you should consider a plan that uses the Heritage network, our broadest provider network.

Groups will save money and maintain access to a large network of providers by using Heritage Prime or Heritage Signature.

Please reach out to your producer or Premera sales executive to discuss your options.



Heritage Prime and Heritage Signature networks starting Jan. 1, 2017

The chart below shows the hospitals and major practices within the CHI Franciscan Health and Providence Health & Services systems that will be out of the Heritage Prime and the Heritage Signature networks on Jan. 1, 2017. The chart also highlights options that will remain within the networks. This is only a partial list of the providers within the networks.

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