

# Highlights of your Health Care Coverage

Effective Date: 01/01/2024

Any deductibles, copays, and coinsurance percentages shown are amounts for which you're responsible.  
Medical Benefits apply after the calendar-year deductible is met unless otherwise noted, or if the cost share is a copay.

MEDICAL PLAN		
PREFERRED CHOICE: PPO - \$1,500/20%/50%/\$4,500/\$30		
	HERITAGE IN-NETWORK	OUT-OF-NETWORK
MEDICAL COST SHARE OPTIONS		
<b>Individual Deductible PCY</b> (Family embedded deductible 2X Individual)	\$1,500	\$3,000
<b>Coinsurance (Member's percentage of costs after deductible based on allowable charges)</b>	20%	50%
<b>Individual Out of Pocket Maximum PCY, includes deductible, coinsurance, copay and pharmacy if applicable</b> (Family embedded OOP max 2X Individual)	\$4,500	\$9,000
<b>Office Visit Cost Share</b>	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum
<b>Kinwell Connect Cost Share Waiver</b> (Excluded)	All services rendered and billed by any Kinwell clinic are subject to standard cost shares	Not Applicable
PREVENTIVE CARE OPTIONS AND HEALTH EDUCATION		
<b>Preventive Office Visit</b> (Unlimited, subject to standard medical guidelines)	Covered in Full	Not Covered
<b>Immunizations</b> (Unlimited, subject to standard medical guidelines)	Covered in Full	Not Covered
<b>Health Education (HE)</b> (Unlimited)	Covered in Full	Not Covered
<b>Nicotine Dependency Programs (ND)</b> (Unlimited)	Covered in Full	Not Covered
<b>Diabetes Health Education (DE)</b> (Unlimited)	Covered in Full	Not Covered
PROFESSIONAL CARE		
<b>Professional Office Visit</b>	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum
<b>Telemedicine with Traditional Providers - General Medical</b>	\$10 Copay, applies to the \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum

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	HERITAGE IN-NETWORK	OUT-OF-NETWORK	
VIRTUAL CARE SERVICES			
Telemedicine - General Medical (Virtual Care Only)	\$10 Copay, applies to the \$4,500 Out of Pocket Maximum	Not Covered	
Telemedicine - Mental Health (Virtual Care Only)	Subject to Mental Health Outpatient Professional Care In-Network Cost Share	Not Covered	
Telemedicine - Chemical Dependency (Virtual Care Only)	Subject to Chemical Dependency Outpatient Office Visit	Not Covered	
DIAGNOSTIC SERVICE OPTIONS			
Preventive Professional Imaging and Laboratory Services - Including Mammogram and PAP/PSA	Covered in Full	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Other Professional Diagnostic Imaging	Waive Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Professional Diagnostic Major Imaging	Waive Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Other Professional Diagnostic Laboratory/Pathology	Waive Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Diagnostic Mammography	Covered in Full	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Supplemental Breast Exam	Covered in Full	Covered as any other service	
FACILITY CARE OPTIONS			
Inpatient Facility	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Inpatient Professional Services	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Outpatient Surgery Facility	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Skilled Nursing Facility (60 days PCY; includes room and board, and facility billed professional and ancillary fees)	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
HOSPICE & HOME HEALTH CARE			
Hospice Inpatient Facility (10 days Inpatient; within the 6 month lifetime maximum)	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Hospice Care (Hospice Home Visits: Unlimited; Respite: 240 hours; within the 6 month lifetime maximum)	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
MATERNITY & REPRODUCTIVE CARE			
Contraceptive Management Services (Unlimited)	Covered in Full	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Sterilization - Female (Unlimited)	Covered in Full	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	

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Sterilization - Male (Unlimited)	Covered in Full	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
MEDICAL TRANSPORTATION BENEFITS			
Transplant Travel & Lodging (\$7,500 per transplant)	\$1,500 Deductible, 0% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,500 Deductible, 0% Coinsurance, applies to \$4,500 Out of Pocket Maximum	
EMERGENCY CARE AND TRANSPORTATION OPTION			
Emergency Care (If applicable, waive copay if admitted to inpatient facility)	\$150 Copay then \$1,500 Deductible and 20% Coinsurance; all cost shares apply to the \$4,500 Out of Pocket Maximum	\$150 Copay then \$1,500 Deductible and 20% Coinsurance; all cost shares apply to the \$4,500 Out of Pocket Maximum	
Emergency Room Physician	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	
Urgent Care Center	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Ambulance Transportation (Unlimited)	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	
ALTERNATIVE CARE			
Acupuncture (12 visits PCY)	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Manipulations (Spinal and other) (12 visits PCY)	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
CHEMICAL DEPENDENCY & MENTAL HEALTH			
Chemical Dependency Inpatient Facility Care (Unlimited)	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Chemical Dependency Outpatient Professional Care (Unlimited)	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Mental Health Inpatient Facility Care (Unlimited)	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Mental Health Outpatient Professional Care (Unlimited)	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
REHABILITATION & NEURO			
Rehab Inpatient Facility (30 days PCY)	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Rehab Outpatient Care, Including Physical, Occupational, Speech and Massage Therapy, and Chronic Pain (45 visits PCY)	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
Rehab Outpatient Care Chronic Conditions, Including Cardiac, Pulmonary Rehab, and Cancer	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum	
OTHER SERVICES			

MEDICAL PLAN		
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	HERITAGE IN-NETWORK	OUT-OF-NETWORK
<b>Allergy/Therapeutic Injections</b>	Covered in Full	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum
<b>Medical Supplies, Equipment, Prosthetics</b> (Unlimited)	\$1,500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum
<b>Transplants</b> (Unlimited)	Covered as any other service	Not Covered
SUPPLEMENTAL BENEFITS		
<b>Routine Vision Exam</b> (1 PCY)	\$25 Copay	\$25 Copay
<b>Vision Hardware</b> (\$150 every 2 consecutive calendar years)	Covered in Full	Covered in Full
<b>Pediatric Vision Exam</b> (1 PCY under age 19)	\$25 Copay, applies to the \$4,500 Out of Pocket Maximum	\$25 Copay, applies to the \$4,500 Out of Pocket Maximum
<b>Pediatric Vision Hardware</b> (Under age 19: One pair of glasses PCY (frames & lenses). 12 month supply of contacts PCY, in lieu of glasses (frames & lenses).)	Covered in Full	Covered in Full
<b>Routine Hearing Exam</b> (1 every 36 months)	\$25 Copay	\$3,000 Deductible, then 50% Coinsurance, applies to \$9,000 Out of Pocket Maximum
<b>Hearing Hardware</b> (WA Mandate \$3,000 per ear with hearing loss every 36 months)	Covered in Full	Covered in Full
ANNUAL PLAN MAXIMUM		
<b>Annual Plan Maximum</b>	Unlimited	Unlimited

Prior Authorization is required for many services to be covered. For more information please refer to your benefit booklet.

PCY = Per Calendar Year. Balance billing may apply if a provider is not contracted with Premera Blue Cross. Members are responsible for amounts in excess of the allowable charge.

*This is not a complete explanation of covered services, exclusions, limitations, reductions or the terms of the plan. This benefit highlight is not a contract and may change. Please see your benefit booklet or call Customer Service for full coverage information including a description of waiting periods, limitations, and exclusions.*

## Notice of availability and nondiscrimination 800-722-1471 | TTY: 711

Call for free language assistance services and appropriate auxiliary aids and services.

Llame para obtener servicios gratuitos de asistencia lingüística, y ayudas y servicios auxiliares apropiados.

呼吁提供免费的语言援助服务和适当的辅助设备及服务。

呼籲提供免費的語言援助服務和適當的輔助設備及服務。

Gọi cho các dịch vụ hỗ trợ ngôn ngữ miễn phí và các hỗ trợ và dịch vụ phụ trợ thích hợp.

무료 언어 지원 서비스와 적절한 보조 도구 및 서비스를 신청하십시오.

Звоните для получения бесплатных услуг по переводу и других вспомогательных средств и услуг.

Tumawag para sa mga libreng serbisyo ng tulong sa wika at angkop na mga karagdagang tulong at serbisyo.

Звертайтеся за безкоштовною мовною підтримкою та відповідними додатковими послугами.

សូមហៅទូរសព្ទទៅសេវាជំនួយភាសាដោយឥតគិតថ្លៃ ព្រមទាំងសេវាផ្សេងៗ ដើម្បីជួយចំណាត់ថ្នាក់ដល់សមាស្ស័យផ្សេងៗ។

無料言語支援サービスと適切な補助器具及びサービスをお求めください。

ለነፃ የቋንቋ እርዳታ አገልግሎቶች እና ተገቢ ድጋፍ ሰጪ አጋዥ ማሳሰቢያዎችን እና አገልግሎቶችን ለማግኘት በስልክ ቁጥር

Tajaajiloota deeggarsa afaan bilisaa fi gargaarsaa fi tajaajiloota barbaachisaa ta'an argachuuf bilbilaa.

ਮੁਫਤ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਅਤੇ ਉਚਿਤ ਸਹਾਇਕ ਚੀਜ਼ਾਂ ਅਤੇ ਸੇਵਾਵਾਂ ਵਾਸਤੇ ਕਾਲ ਕਰੋ।

Fordern Sie kostenlose Sprachunterstützungsdienste und geeignete Hilfsmittel und Dienstleistungen an.

ໂທເພື່ອຮັບການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ ແລະ ການບໍລິການ ແລະ ການຊ່ວຍເຫຼືອພິເສດທີ່ເໝາະສົມແບບບໍ່ເສຍຄ່າ.

Rele pou w jwenn sèvis asistans lengwistik gratis ak èd epi sèvis oksilyè ki apwopriye.

Appelez pour obtenir des services gratuits d'assistance linguistique et des aides et services auxiliaires appropriés.

Zadzwonń, aby uzyskać bezpłatną pomoc językową oraz odpowiednie wsparcie i usługi pomocnicze.

Ligue para serviços gratuitos de assistência linguística e auxiliares e serviços auxiliares adequados.

Chiama per i servizi di assistenza linguistica gratuiti e per gli ausili e i servizi ausiliari appropriati.

اتصل للحصول على خدمات المساعدة اللغوية المجانية والمساعدات والخدمات المناسبة.

برای خدمات کمک زبانی رایگان و کمک‌ها و خدمات امدادی مقتضی، تماس بگیرید.

**Discrimination is against the law.** Premera Blue Cross (Premera) complies with applicable Federal and Washington state civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex characteristics, intersex traits, pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes. Premera does not exclude people or treat them less favorably because of race, color, national origin, age, disability, sex, sexual orientation, or gender identity. Premera provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats). Premera provides free language assistance services to people whose primary language is not English, which may include qualified interpreters and information written in other languages. If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact our Civil Rights Coordinator. If you believe that Premera has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity, you can file a grievance with: Civil Rights Coordinator — Complaints and Appeals, PO Box 91102, Seattle, WA 98111, Toll free: 855-332-4535, TTY: 711, Fax: 425-918-5592, Email [AppealsDepartmentInquiries@Premera.com](mailto:AppealsDepartmentInquiries@Premera.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Ave SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>. You can also file a civil rights complaint with the Washington State Office of the Insurance Commissioner, electronically through the Office of the Insurance Commissioner Complaint Portal available at <https://www.insurance.wa.gov/file-complaint-or-check-your-complaint-status>, or by phone at 800-562-6900, 360-586-0241 (TDD). Complaint forms are available at <https://fortress.wa.gov/oic/onlineServices/cc/pub/complaintinformation.aspx>.