

Comparing Premera Quality Programs

| | Commercial Risk Adjustment | | Commercial HEDIS ¹ |
|-------------------------------------|--|--|--|
| | EHA Program | Standard CRA Program | |
| Population | Members with individual and small group metallic plans (bronze, silver, gold) who are attributed to or have selected a provider who's signed an Enrollee Health Assessment exhibit | Members with individual and small group metallic plans (bronze, silver, gold) | All commercial members |
| Identifying Eligible Members | We send you a Member Outreach Report (updated quarterly) with a list of eligible patients | When requested, we send you a Member Outreach Report (updated quarterly) with a list of eligible patients | When requested, we send you a HEDIS Care Gap Report (updated quarterly) with a list of eligible patients |
| Intent of Visit | <ul style="list-style-type: none"> Assess chronic and complex conditions Address any suspected chronic conditions based on our claims history as indicated on the Health History Summary form | <ul style="list-style-type: none"> Evaluate patient's chief complaint Address any suspected chronic conditions based on our claims history as indicated on the Health History Summary form | Complete preventive screenings and vaccines appropriate to the age of patient |
| Procedure Codes | <ul style="list-style-type: none"> G0438—initial visit G0439—subsequent visit (If combined with an E&M visit, add modifier 25 to E&M code) | Use E&M code as documented and indicated in the medical record | Use applicable CPT/HCPCS codes to support visit or procedure conducted |
| Diagnosis Codes | Use applicable ICD-10 codes to code any addressed medical conditions | | Use applicable ICD-10 codes to support preventive screening or vaccine diagnoses |
| Documentation Submission | <ul style="list-style-type: none"> Fax chart notes to 855-332-4527 Attn: Premera CRA Program Use Health History Summary form as a cover sheet Report suspected conditions that <i>do not</i> exist | | <ul style="list-style-type: none"> Fax chart notes to 425-918-6026 Attn: HEDIS Program |
| Claims Submission | Normal claims submission process | | |
| Program Contact Information | Provider Engagement Team ProviderEngagementTeam@Premera.com 800-722-4714, option 4 | | Darci.Brown@Premera.com 425-918-5445 |