

OUT-OF-NETWORK PRE-AUTHORIZATION AND EXCEPTION REQUEST FORM

This form is for out-of-network providers requesting application of in-network benefits for their services.

Complete and fax to Care Management at 800-866-4198.

Request Date _____



URGENT – Urgent requests must include supporting documentation from the provider’s office, noting that standard timeframes for making a non-urgent determination could:

- seriously jeopardize the life/health of the patient or the ability to regain maximum function
- or, in the opinion of a provider with knowledge of the member’s medical condition, subject the patient to severe pain that they can’t adequately manage without requesting care or treatment.

MEMBER/PATIENT _____ Date of Birth _____	
Member ID _____ Suffix _____ Group # _____	
REQUESTING PROVIDER _____	SERVICING PROVIDER _____
Address _____	Address _____
City/State/ZIP _____	City/State/ZIP _____
Phone _____ Fax _____	Phone _____ Fax _____
<i>Optional information below – please include if known.</i>	<i>Optional information below – please include if known.</i>
Contact Person _____	Contact Person _____
Tax ID (REQUIRED): _____	Tax ID (REQUIRED): _____
NPI # (if available): _____	NPI # (if available): _____
REQUIRED: Place of service: please complete all fields that apply	
FACILITY _____	<input type="checkbox"/> Outpatient hospital
Address _____	<input type="checkbox"/> Inpatient hospital
City/State/ZIP _____	<input type="checkbox"/> Ambulatory surgical center
Tax ID (REQUIRED): _____	<input type="checkbox"/> Ongoing treatment
NPI # (If available): _____	Date scheduled _____
Phone _____ Fax _____	Existing reference # _____
	Expiration date _____

Reason for Out-of-Network Provider Request
What is the reason for the request?
Has patient seen this provider in the past? Y <input type="checkbox"/> / N <input type="checkbox"/> If yes, when was last visit?
Is this request a follow-up to an emergency (e.g., ER treatment/emergency surgery)? Y <input type="checkbox"/> / N <input type="checkbox"/> If yes, when was last visit?
Service needed (procedure, test, inpatient care – please be specific). Please attach supporting medical records and include presenting symptoms and previous treatment.
Diagnosis code(s) _____ Procedure/CPT code(s) _____
Explain in detail why the services noted above can only be provided by this particular out-of network provider?

Note: Unless specifically requested elsewhere in this document, do not send a DNA or other genetic sample, or the results of any genetic typing, test, or analysis, including DNA.

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