

Out-of-Network Pre-Authorization and Exception Request Form

Instructions

- **This form must NOT be handwritten.**
- Use the following numbers for faxing. This form must be the first two pages of the fax submission.
 - PBC fax: 800-843-1114
 - FEP fax: 866-948-8823

A. Member/patient information

| | | | |
|---------------------------------|--------------|---------------|----------------|
| Member/patient name | | Date of Birth | Date Scheduled |
| Member ID Number Details | Alpha prefix | ID Number | Suffix |

B. Urgent request: Note scheduling issues do not meet the definition of urgent.

Check this box if this is an urgent request.
 Urgent requests **must be signed by the requesting provider** and include supporting documentation from the provider's office. Services more than five days out are not considered urgent. Note: Standard timeframes for making a non-urgent determination could:

- Seriously jeopardize the life/health of the patient or the ability to regain maximum function, or
- Seriously jeopardize the life, health or safety of the member or others, due to the member's psychological state, or
- In the opinion of a provider with knowledge of the member's medical or behavioral condition, subject the patient to adverse health consequences without the requested care or treatment.

| | | |
|--|-------------|-------------|
| MD Signature: I attest that this request meets the urgent definition described above. | Print name | |
| X _____ | Print title | Date signed |

C. Provider information: Every field in this section is required.

| | | | |
|--|------|---------------------------|----------|
| Name of requesting provider | | Contact person | |
| Address | City | State | ZIP code |
| Phone number with area code | | Fax number with area code | |
| Tax ID | | NPI number | |
| Is the servicing provider the same as the requesting provider? | | | |
| <input type="radio"/> Yes. Skip to section D. <input type="radio"/> No. Continue with servicing provider information below. This information is required. | | | |
| Name of servicing provider | | Contact person | |
| Address | City | State | ZIP code |
| Phone number with area code | | Fax number with area code | |
| Tax ID: | | NPI number | |

D. Substance Use Disorder Providers

Part 2 providers are required to obtain written patient consent before submitting records and to include notice required under federal confidentiality rules (42 CFR part 2).

E. Facility information – select the type of facility

| | | | | |
|---|--|---------------------------|-------|----------|
| <input type="radio"/> Outpatient hospital (Required) Does provider have privileges at an ASC within 30 miles? <input type="radio"/> Yes <input type="radio"/> No If yes, provide reason for exception: <input type="checkbox"/> Necessary equipment is unavailable <input type="checkbox"/> Individual is ≤ 18 years of age <input type="checkbox"/> Guidelines prohibit ASC due to health condition or BMI ≥ 50 <input type="checkbox"/> Additional services being performed require outpatient hospital department <input type="checkbox"/> Other: _____ <input type="radio"/> Ambulatory surgical center <input type="radio"/> Freestanding infusion center <input type="radio"/> Home <input type="radio"/> Office <input type="radio"/> Other: _____ | <input type="radio"/> Inpatient hospital: <input type="radio"/> Medical <input type="radio"/> Surgical <input type="radio"/> Neonatal intensive care unit (NICU) <input type="radio"/> Detox (ASAM Level 4.0 – WM) <input type="radio"/> Psychiatric <input type="radio"/> Eating Disorder <input type="radio"/> Substance Use (ASAM Level 4.0) <input type="radio"/> Substance Use Rehabilitation (ASAM Level 3.7) <input type="radio"/> Lower level of care (LLOC): <input type="radio"/> Inpatient Rehab (IPR) <input type="radio"/> Neuro Rehab <input type="radio"/> Skilled Nursing (SNF) <input type="radio"/> Long-term Acute Care (LTAC) <input type="radio"/> Residential Treatment Center (RTC) - Detox (ASAM Level 3.7 - WM) | | | |
| Name of facility | | Contact person | | |
| Address | | City | State | ZIP code |
| Phone number with area code | | Fax number with area code | | |
| Tax ID (required): | | NPI # (required) | | |

F. Reason for Out-of-Network Provider Request

Please note: Billed charges for SCAs must be over \$1000 to be considered

| | | | |
|--|--|--------|---|
| Has the patient seen this provider in the past? <input type="radio"/> No <input type="radio"/> Yes If yes, when was the last visit? | | | |
| Is this request a follow-up to an emergency (e.g., ER treatment/emergency surgery) <input type="radio"/> No <input type="radio"/> Yes If yes, when was the last visit? | | | |
| What are you requesting: | | | Link to OON Definition & Info |
| <input type="checkbox"/> Transition of Care | <input type="checkbox"/> Continuity and Coordination of Care | | |
| <input type="checkbox"/> Benefit Level Exception | <input type="checkbox"/> BLE Extension | | |
| <input type="checkbox"/> Single Case Agreement (SCA) | <input type="checkbox"/> SCA Extension | | |
| If asking for SCA provide the email address for contact: _____ | | | |
| Procedure code/CPT code: | Modifier: (LT/RT/NU/RR) | Units: | ICD diagnosis code: |
| | | | |
| | | | |
| | | | |
| Explain in detail why the services noted above can only be provided by this particular out-of-network provider: (Must attach supporting medical records and include presenting symptoms and previous treatment.) | | | |

Note: Unless specifically requested elsewhere in this document, do not send a DNA or other genetic sample, or the results of any genetic typing, test, or analysis, including DNA.

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