PREMERA | BLUE CROSS BLUE SHIELD OF ALASKA

Premera Provider News Flash

Mobile Proof of Coverage Now Available to Members

Premera's new mobile app provides members with mobile proof of coverage that can be used when they don't have their Premera ID card with them at the time of service. The app also gives members the ability to email proof of coverage to those providers who are set up to receive secure email.

Mobile proof of coverage is rendered directly from the Premera eligibility system, so providers can be assured it is the most current, accurate information.

There are two ways members can provide coverage information through mobile proof of coverage:

- Members can display the mobile proof of coverage page on their phone. This page contains all the relevant pieces of information providers need to verify benefits and submit claims including the member's alpha prefix, ID number, and claims address.

- Members can email a proof of coverage document from their phone. Providers will need to supply the member with a secure email address to receive the document.

Many providers are establishing electronic communications with patients; this technology eliminates the need to call customer service to confirm eligibility and offers convenience for members and providers.

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