

November 15, 2010

AVAILITY CLEARINGHOUSE ANNOUNCEMENT

What is the change?

Availity is a clearinghouse that your organization may be using to send electronic claims to Premera Blue Cross Blue Shield of Alaska. Availity has notified us that it may no longer accept Premera claims from providers after Dec. 31, 2010.

We want to make sure you are aware of the situation and are able to make other arrangements for submitting your Premera claims.

We were first notified by Availity in mid-October that effective Nov. 1, 2010 Premera clearinghouse claims from providers would no longer be accepted. We began contacting providers to assure they were aware of this change, as this last-minute termination notification from Availity came as a surprise to us.

On October 22, Availity rescinded their original notice and informed us they will continue to accept Premera claims through Dec. 31, 2010. We will be meeting with Availity prior to the end of the year; however, we have no assurance that they will accept Premera claims from you beyond that date.

When will this change be effective?

- Any time after Dec. 31, 2010.

What action do I need to take?

- Before Jan. 1, 2011, you may want to make new arrangements for submitting Premera claims. One option is to submit your claims directly to Premera. See contact information below.

Additional Support:

- If you have questions about this issue, please call your Provider Network Executive (PNE) or Provider Network Associate (PNA) at 800-722-4714, option 4.
- If you're interested in submitting your claims directly to Premera, please contact our Electronic Data Interchange (EDI) at 800-435-2715, or edi@premera.com.
- If you would like to transition to another clearinghouse, see reverse side for a list of alternative clearinghouses to consider.

Thank you and we apologize for any inconvenience this may cause.

See reverse side

**ELECTRONIC CLAIMS BILLING
ALTERNATIVE CLEARINGHOUSE LIST**

The companies listed below provide clearinghouse services that allow providers to submit their Premera claims electronically, to Premera Blue Cross Blue Shield of Alaska (PBCBS of AK).

Please Note: Clearinghouses normally charge a fee for their services. There is no fee involved for providers who submit their Premera claims directly to us.

Clearinghouse Name	Telephone Number	Web
AllScripts-Payerpath aka Misys	615-662-2610	allscripts.com
Apex EDI, Inc.	800-840-9152	apexedi.com
Capario	800-792-5256	capario.com
ClaimLogic	866-252-4656	ClaimLogic.com
ClaimRemedi Inc.	800-763-8484 x912	claimremedi.com
Computer Programs and Systems, Inc.	251-639-8100	cpsinet.com
Cortex EDI, Inc.	800-485-5977	cortexEDI.com
Eclaims-Zyantus	888-576-0800	eclaims.com
Electronic Network Systems/INGENIX	719-277-7545	enshealth.com
Emdeon	615-231-7961	emdeon.com
eProvider Solutions	605-323-0800	eprovidersolutions.com
ET&T Clearinghouse	480-325-0901	ettch.com
Gateway EDI, Inc.	800-969-3666	gatewayedi.com
GE Healthcare	802-859-6665	gehealthcare.com
Global Healthnet Inc	214-696-5717	ghnonline.com
Health-e-Web	877-565-5457	hewedi.com
Healthsmart Information Systems (Carevu)	888-744-6638	healthsmart.com
McKesson	800- 527-8133	mckesson.com
MedAssets (Xactimed)	888-883-6332	medassets.com
Medical Claim Corp.	800-822-9916	mccedi.com
Practice Insight	713-333-6000	practiceinsight.net
Quantum Health Automation	800-500-8747	qhaclaims.com
RealMed Corporation	877-927-8000	realmed.com
RelayHealth	503-763-7552	relayhealth.com
ViaTrack Systems	800-426-3385	viatrack.com
ZirMed, Inc.	877-494-7633	zirmed.com